Blood and Marrow Transplant:
A Patient & Family Handbook

Note: We will refer to this booklet often. Bring it with you to all appointments and hospital admissions.
Introduction

The University of Michigan Blood and Marrow Transplant Program staff created this book to explain transplant and the treatment options available to you.

This is not a comprehensive guide to treatment options - they are changing every day. Rather, we hope this guide helps you move forward with a firm understanding of transplant, the transplant process, and what the experience may include.

With this information in hand, you will be better prepared to make thoughtful and educated decisions along with your transplant team.
# Blood & Marrow Transplant Patient & Family Handbook

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We gratefully acknowledge the photography of Todd Hochberg and the patients and families who generously allowed us to illustrate their experience in this handbook.
Understanding Transplant

Bone marrow and stem cell transplants offer treatment for many diseases in both children and adults. Among these are certain blood cancers like leukemia and lymphoma; tumors like neuroblastoma; blood diseases like aplastic anemia and sickle cell disease; and immune and genetic diseases.

Bone marrow is spongy tissue found inside your large bones. It is responsible for making blood cells including red blood cells, white blood cells and platelets. It is also home to your immune system. All of these cells are very important, so a change in bone marrow function can have life-threatening effects on your body. In a bone marrow transplant, old bone marrow cells are replaced by new ones. You may need a bone marrow transplant IF:

(1) Your bone marrow is defective, containing either cancer cells or other abnormal types of blood cells (example – sickle cells), OR

(2) Your bone marrow is not strong enough to survive the effects of high dose chemotherapy. For example, patients with tumors often require high doses of chemotherapy to kill their tumor cells. This chemotherapy may also be strong enough to destroy your blood and bone marrow cells. In this case, the bone marrow transplant is given as a rescue, to allow new bone marrow and blood cells to grow.
A basic overview of the transplant process is shown in Diagram 1. We will discuss each of these steps in detail in the following sections of this document.

Diagram 1: Overview of the transplant process

What are stem cells?

Blood cells grow in the same way as other cells in our body grow. They develop in the bone marrow from a parent cell known as a "stem cell." These stem cells begin to divide and mature until they are fully developed, forming all the different types of blood cells: white blood cells, platelets and red blood cells.

How do we collect stem cells?

In order to undergo a transplant, we must obtain stem cells from a donor. The process of collecting these cells is called harvesting. There are two basic ways to harvest or collect stem cells:

- **Bone marrow harvest**: The stem cells are collected directly from the hip bone of a donor.
- **Blood stem cell harvest**: The stem cells are collected directly from the blood (veins) of a donor.
**Bone Marrow Harvest**

Bone marrow cells (stem cells) are normally located deep inside your bones, primarily found in your backbone (vertebrae), hip bone (pelvis), thigh bone (femur), skull and ribs. Your hip bone (pelvis) in particular, contains large amounts of bone marrow. In a bone marrow harvest, doctors obtain bone marrow cells (stem cells) from the hip bone of the donor. The process can take 1-3 hours to collect, on one day. The donor is put asleep (under anesthesia) for the procedure, given the discomfort they would otherwise feel from the procedure. Refer to the Marrow Harvest Fast Fact Sheet in the RESOURCES Section for further details.

**Blood Stem Cell Harvest**

Bone marrow (stem cells) can also be collected (harvested) from the bloodstream. At any given moment, there are stem cells present in your blood stream, traveling from one bone marrow site to another. A special machine, called an apheresis machine, filters these stem cells from the bloodstream. The apheresis process takes 3 hours per day. It will take 1-4 days to collect enough stem cells for transplant. The donor is awake during the apheresis procedure. Refer to the Peripheral Blood Stem Cell Apheresis Fast Fact Sheet in the RESOURCES Section for further details.

There are potential advantages and disadvantages with each type of collection. Your doctor will discuss the best way to collect stem cells for your transplant.
Types of Transplant

There are two basic types of transplants, autologous and allogeneic, depending on who donates the bone marrow or stem cells. In autologous transplants, the patient donates his or her own stem cells prior to treatment and receives them back later. In allogeneic transplants, the donor is someone other than yourself, either a family member (related donor), an individual from a bone marrow registry (unrelated donor), or a cord blood from a cord blood registry. Diagram 2 summarizes the two basic types of transplants.

Autologous Transplants

- Related (family) donor

Allogeneic Transplants

- Unrelated donor
- Cord blood donor

Diagram 2: Types of transplant

**Autologous Transplant** - the patient donates his or her own stem cells prior to treatment and receives them back later.

**Related Donor Transplant** - stem cells are donated from a genetically matched family member (usually a brother or sister). Genetic matching; called HLA matching is done from a blood sample.

**Unrelated Donor Transplant** - a type of allogeneic transplant in which the stem cells are donated by someone other than a family member. This donor is found in one of the worldwide donor registries. The University of Michigan is a participating center in the National Marrow Donor Program.

**Cord Blood Transplant** - Umbilical cord blood is collected from the umbilical
cord and placenta after a baby is born. This blood is rich in stem cells. The
donated cord blood is tested, frozen and stored at a cord blood bank for future
use. The cord blood unit may be obtained from a family member (brother or
sister) or selected from a registry of donated cord blood units.

**Syngeneic Transplant** - the person donating the stem cells is an identical twin.

Your doctor will discuss what type of transplant is available and best for you.
Your Health Care Team

The transplant team includes the following professionals:

Doctors
While undergoing your transplant, medical care is provided by a transplant doctor. He or she sees you on a daily basis to examine you, answer questions you may have and keep you informed of your progress. Responsibilities of the transplant doctors change every 2 weeks. This means you will have the opportunity to receive care from many doctors on our team during your hospitalization and recovery period. Weekly meetings of the doctors and other team members keep everyone up-to-date on the status of every patient.

After transplant, if you are an autologous patient you will see the transplant doctor at 30 and 100 days post-transplant and then will return to the care of your primary hematologist. If you are an allogeneic patient you will continue to be seen by the transplant doctor for regular follow-up visits for at least the first 100 days, and then less frequently for the remainder of the first year after transplant.

Pre-Transplant Nurse Coordinators
Your pre-transplant nurse coordinator tracks your treatment prior to your transplant admission and plans the necessary testing and treatment you will need at the Cancer Center to get ready for transplant. The BMT nurse coordinator also plans your donor's schedule. The BMT nurse coordinator is your primary contact as you work your way toward transplant.
**Inpatient Nurses**

These nurses are educated in the care and special needs of transplant patients. Your inpatient staff nurses organize your care from the time you are admitted until you are discharged from the hospital. They will meet with you soon after admission to discuss the transplant process and what will be expected of you. They also will be available to help you and your family with physical or emotional problems as they arise.

**BMT Clinic Nurses**

Once you are discharged, the outpatient clinic nurses will help develop your plan of care in the outpatient setting and will assist you and your caregiver through the recovery process.

**Nurse Practitioners and Physician Assistants**

These caregivers have advanced training in transplant patient care and have day-to-day responsibility for your care while you are in the hospital or in the clinic. They work in close collaboration with the doctors in both the inpatient and outpatient setting.

**Social Workers**

Part of your required transplant preparation is an initial assessment with a social worker that will give you the opportunity to discuss non-medical needs and other concerns you may have. Transplant is a stressful event for you as a patient and on your support system. Social work is available for supportive counseling and therapy during the entire transplant process.
**Dietitians**
The transplant dietitians meet with you to explain the special diet you will follow during your hospital stay and at home post-transplant. They also work with you to set nutrition goals to prevent weight loss, follow your nutrition intake and offer suggestions on how to achieve your nutrition requirements. The dietitian is available to you after you are discharged and during your recovery as your appetite returns to normal.

**Clinical Pharmacists**
A clinical pharmacist participates in the planning of your chemotherapy and other medication you receive as an outpatient or inpatient. He or she is available to answer questions you may have about the medications you receive.

**Blood Bank Technologists**
This person coordinates all blood products for transplant patients and their donors. He or she processes all stem cell products after harvesting and coordinates the apheresis procedures.

**Physical/Occupational Therapists**
If you are receiving an allogeneic transplant, a physical and occupational therapist will see and assist you while you are in the hospital, to help you maintain your strength and endurance during and after transplant.

**Inpatient Spiritual Care**
A spiritual care counselor is a supportive care resource for coping with the stress of transplant. They are available to provide you with spiritual and religious resources.
Team Members for Pediatric Patients

Child Life Specialists: Child & Family Life professionals are integral members of your child’s healthcare team both in the inpatient and outpatient settings. Child Life Specialists, Activity Therapists and Creative Arts professionals create soothing environments and offer developmentally appropriate programs for children and teens that are educational, therapeutic and recreational. These include:

- medical play and education to help young people understand and prepare for treatment experiences;
- distraction, relaxation and imagery techniques to minimize anxiety and strengthen coping skills;
- play and activity programs focused on mastery, choice and self esteem and technology opportunities.

As your child or teen returns to school, Child Life Specialists can communicate with academic staff, and even classmates, to explain various aspects of the young person’s treatment, address questions and develop plans for a successful transition. The Child & Family Life team is committed to family centered care and especially, the well being of siblings. Siblings are celebrated, encouraged to share feelings and included in the healthcare experience as often as possible.

Teachers: Teachers are available to work with your child while they are admitted for their bone marrow transplant process. You should speak with your school to determine what work needs to be done while your child is admitted.
Preparing For Transplant

Preparing for transplant can be a difficult time for patients and their families. The length of time leading to transplant varies. The process of “tissue typing” family members for potential donors or the search process for an unrelated donor can be time consuming and emotionally straining. Some patients may need additional chemotherapy or radiation to reduce their disease further, prior to coming to transplant. Furthermore, additional testing is necessary to determine each person’s eligibility for transplant. Whether these issues take days or months depends on several things, including the type of transplant you are anticipating, your disease status, and your general state of health. We will try to give you an approximate time frame so that you can make the necessary preparations for your admission and recovery period.

Preparing for an Autologous Transplant

Diagram 3: Pre-transplant process: AUTOLOGOUS transplant

The First Step involves a consultation with the transplant team. Your medical history is reviewed, information about bone marrow transplants is shared, and
a physical exam is performed to determine if a bone marrow transplant is the appropriate treatment option for you.

The Second Step will include several appointments. The testing associated with this visit will examine your organ function and disease status, which will help determine your eligibility to proceed to transplant. Your diagnosis and health history will guide what tests are ordered. The test results will be submitted to your insurance company for approval of the transplant procedure. You can expect the following appointments:

- **A Clinic Appointment:** The transplant doctor and nurse coordinator will meet with you to discuss your transplant options. You will receive documents called consents that review the recommended treatment regimens for you. The nurse coordinator will conduct an educational overview of transplant during this visit.

- **Assessment of Disease Status:** If you have a history of leukemia or cancer involving the bone marrow, a bone marrow aspirate and biopsy procedure will be done. In addition, a spinal tap (lumbar puncture) may be done, depending on your disease type.

- **Other testing that may be scheduled includes:** MRI, PFT, Echocardiogram, MUGA Scan, Blood Work, Urinalysis, Chest X-Ray, EKG, CT scan, and PET/CT Scan.

- **Consult Appointments** may include specialty areas of Cardiology, Dentistry, Radiation Oncology, Ophthalmology and Gynecology.

- **A Social Work Appointment:** Along with the social worker, you will discuss your understanding of the transplant process and anticipated recovery period, and how you may cope during this time. The social
worker will talk to you about support and coping resources that you may have or need to identify, resources that your caregivers may require, financial information, referrals for lodging, and other needs. This appointment may be done over the phone or in person.

- **Securing a Caregiver Plan:** A successful transplant requires commitment not only from the patient and medical team, but from the patient’s support system as well. Each autologous transplant patient requires a minimum of 1 primary caregiver and 1 back-up caregiver. Pediatric transplant patients will need caregivers with them during hospitalizations and outpatient visits. Being a caregiver for a transplant patient is a vital role in the transplant process. Agreeing to fill this role is a serious commitment.

Along with this book you will receive a folder of forms that need to be returned to the transplant team. One of these forms is called the **Caregiver Responsibilities Agreement.** This form outlines the responsibilities your caregivers will face and each caregiver will need to review and sign this form. The transplant team will need to receive a completed form that reflects your caregiver plan before you are admitted for transplant.

Securing a reliable caregiver plan can be challenging for many patients and families. Family members and friends often work and have other
responsibilities. Often, a “caregiver plan” consists of a number of people who are available to assist at various times and with specific duties/needs. Being a caregiver does not require medical experience. Examples of potential caregiver options that other patients/families have utilized can be found in the RESOURCES section of this handbook. Remember, a single option may not provide an adequate caregiver plan; combining a number of the options will often fulfill the need for a reliable caregiver plan.

The **Third step** in the transplant process is called “stem cell mobilization and apheresis (stem cell collection).” This stage involves the collection of stem cells from your body. Diagram 4 illustrates the collection process.

**Diagram 4: The stem cell collection process**

- **Mobilization of Stem Cells** – The mobilization of stem cells refers to the administration of a chemotherapy agent plus daily injections of a bone marrow growth factor (typically Neupogen®). The combination of chemotherapy and Neupogen® pushes stem cells out of your bone marrow and into your bloodstream. In this manner, they can later be collected. The chemotherapy is usually given in the infusion area of the Cancer Center, and involves a 2 day process. The chemotherapy is
administered on the first day and additional IV fluids are often given on the second day.

- **Apheresis** - Apheresis refers to the process used to collect stem cells. Blood is passed through an IV from your body and into the apheresis machine. The apheresis machine then filters the stem cells out the blood stream, and separates them from the rest of the blood cells. These stem cells can then be frozen for later use.

The apheresis procedure usually begins about 10 days after the chemotherapy is given. The procedure takes 3 hours per day, and can range from 1 - 4 days in duration. Your doctors calculate how many stem cells they want to collect from you. The collection continues until they reach this target goal. The apheresis procedure is done in the outpatient setting. You do not need to be asleep for the procedure. Refer to the Apheresis Fast Fact Sheet in the RESOURCES section of this handbook for further information.

Following a successful harvest procedure, you will then have a final evaluation for the bone marrow transplant. Some of the organ function testing and/or disease status testing may need to be repeated at this time, depending upon the length of time since it was last performed.
Preventing for an Allogeneic Transplant

Diagram 5: Pre-transplant process: ALLOGENEIC transplant

The First Step is a consultation with the transplant team. Your medical history is reviewed, information about the transplant process is shared, and a physical exam is conducted to determine if a bone marrow transplant is the appropriate treatment option for you. Some blood work may be done. The preliminary blood testing that is required to identify a donor may be drawn.

The Second Step will include several appointments. The testing associated with this visit will examine your organ function and disease status, which will help determine your eligibility to proceed to transplant. Your diagnosis and health history will guide what tests are ordered. The test results will be submitted to your insurance company for approval of the transplant procedure.

You can expect the following appointments during the second step:
• **A Clinic Appointment:** The transplant doctor and nurse coordinator will meet with you to discuss your transplant options. You will receive documents called informed consents that review the recommended treatment regimens for you. The nurse coordinator will conduct an educational overview of transplant during this visit.

• **Assessment of Disease Status:** If you have a history of leukemia or cancer involving the bone marrow, a bone marrow aspirate and biopsy procedure will be done. In addition, a spinal tap (lumbar puncture) may be done, depending on your disease type.

• **Other testing that may be scheduled includes:** MRI, PFT, Echocardiogram, MUGA Scan, Blood Work, Urinalysis, Chest X-Ray, EKG, CT scan, and PET/CT Scan.

• **Consult Appointments:** in one or more specialty areas or clinics, as needed: Cardiology, Dentistry, Radiation Oncology, Ophthalmology, and Gynecology.

• **A Social Work Appointment:** Along with the social worker, you will discuss your understanding of the transplant process and anticipated recovery period, and how you may cope during this time. The social worker will talk to you about support and coping resources that you may have or need to identify, resources that your caregivers may require, financial information, referrals for lodging, and other needs. This appointment may be done over the phone or in person.

• **Securing a Caregiver Plan:** A successful transplant requires commitment not only from the patient and medical team, but from the patient's support system as well. Each allogeneic transplant patient requires a
minimum of 1 primary caregiver and 1 secondary caregiver (a total of two). Pediatric transplant patients will need caregivers with them during hospitalizations and outpatient visits. Being a caregiver for a transplant patient is a vital role in the transplant process. Agreeing to fill this role is a serious commitment.

Along with this book you will receive a folder of forms that need to be returned to the transplant team. One of these forms is called the Caregiver Responsibilities Agreement. This form outlines the responsibilities your caregivers will face and each caregiver will need to review and sign this form. The transplant team will need a completed form that reflects your caregiver plan before you are admitted for transplant. Securing a reliable caregiver plan can be challenging for many patients and families. Family members and friends often work and/or have other responsibilities. Often, a “caregiver plan” consists of a number of people who are available to assist at various times and with specific duties/needs. Being a caregiver does not require medical experience. Examples of potential caregiver options that other patients/families have utilized can be found in the RESOURCES section of this handbook on page 81. Remember, a single option may not provide an adequate caregiver plan; combining a number of the options will often fulfill the need for a reliable caregiver plan.
• The Donor Search Process continues throughout this second step.

The Third Step will be scheduled within the month prior to your admission for the transplant. Final testing will be done during this period. You will have a final pre-transplant consult with your doctor and transplant coordinator. Research protocols that you may be eligible for are often discussed at this time. You can expect the following appointments:

• Catheter Placement: all patients undergoing an allogeneic transplant require a special IV catheter (example - Neostar, Hickman or Broviac catheters) to be present (or placed) for the transplant. These are used to administer IV fluids, antibiotics, chemotherapy drugs, transfusions, blood tests, and other medications during the transplant. If you have a catheter in place, you may require another one for transplant. Catheters are often placed at the time of admission for transplant or during the week prior to admission. You will have an appointment with the Skills Lab nurse educators who will teach you what you need to know to take care of your catheter.
Pre-Transplant Issues for ALL Transplant Patients

Time Commitment in Pre-Transplant Phase
We recognize that your time is valuable and you have other commitments. We ask that you are as flexible as possible in scheduling appointments during this time. We will make every effort to accommodate your needs.

Keep in mind:
1. Consult appointments in other clinics generally require a minimum of three hours. Each clinic has different hours and different scheduling requirements. We will make every attempt to schedule the appointment on the date and time you want, but it may not be possible.
2. Appointments vary in length of time.
3. Some laboratory or infusion appointments may be scheduled at an off-site or satellite clinic of the University of Michigan such as the East Ann Arbor, Domino Farms, Canton, or Briarwood Health Care Facilities.

Fertility Counseling / Sperm Banking: It is important to speak to your doctor about the possibility of infertility prior to your transplant, since the chemotherapy or radiation therapy you receive with transplant will likely lead to infertility or sterility. Sperm banking is a consideration for some men, although previous treatment may have already caused sterility. Fertility options for women and girls are limited. Discuss your options with your transplant doctor, nurse, or social worker.

Dental Exam
The mouth and teeth can be a source of infection. Before coming for your transplant you should have all necessary dental work done, including teeth cleaning, X-rays and routine exam. If major dental work needs to be done, your dentist should call the transplant nurse coordinator at (734) 936-5719. A
summary of your dental health will be needed prior to your transplant admission.

**Nutrition**
Prior to the transplant, it is important to maintain your nutritional intake by eating a well-balanced diet adequate in calories and protein. No food restrictions are needed unless you have a health problem that requires a special diet. Eating a variety of foods is recommended to get the nutrients you need. If you are experiencing eating problems, contact the transplant dietitian for help.

**Exercise**
You should remain active. Walking can be a good way to build your strength and increase your circulation. Remember not to overdo –this can be more harmful than no activity at all. You should not be in pain during or after your exercise. If you have questions related to your current nutrition or exercise level, call the transplant office and speak with the dietitian or your nurse coordinator.

**Smoking**
If you smoke any substance, you must quit immediately. This is necessary to prevent lung infections and lung damage, which may be increased by smoking. Make every effort to avoid second-hand smoke, as this is also harmful to your lungs. Talk to your doctor or nurse coordinator if you need assistance quitting or a referral to the smoking cessation program available at UMHS. Remember, you are not allowed to smoke in the hospital or on hospital property.

**Transportation**
The city’s bus system, AATA has several stops outside the health system. Bus maps and schedules are available in the lobby of the Cancer Center. Some local hotels offer shuttle service to and from the health system. UM Patient & Visitor
Accommodations can direct you to these by calling 1-800-544-8684. The Guest Assistance Program Office on Level 2 of University Hospital can help address your transportation needs. They can also be reached by phone at 1-800-888-9825. The American Cancer Society offers a transportation program called Road to Recovery; they can be reached at 1-800-227-2345.

**Prescription Payments, Parking Passes, Meal Tickets and Tangible Assistance**
Many pharmaceutical companies offer lower cost or free prescription medications to patients who meet financial requirements through Prescription Payment Assistance Programs. The UM Guest Assistance Program (GAP) can help determine your eligibility for prescription payment assistance programs and other assistance programs such as discounted parking passes, transportation assistance, and inpatient meal tickets. Note that patients must meet criteria for these services; they are available to those who meet these eligibility criteria. The GAP is located on level 2 of University Hospital and can be reached at 1-800--888-9825.

**Healthcare Durable Power of Attorney and Living Will**
A Durable Power of Attorney (DPOA) is a document that designates the person you trust to make medical decisions on your behalf if you are unable to do so yourself. It is usually part of an advanced directive or a Living Will. A blank DPOA is included in the forms folder of this packet. Review it, discuss your decisions with your family and support network and complete this form during the pre-transplant period. Bring a copy of the completed form with you to the transplant admission and give a copy to a family or support system designee.

**Insurance**
Understanding the costs and insurance benefits for transplant services can be difficult. The health system can provide you with the information you need to plan effectively for meeting the costs of the transplant services. Use this
information as a reference guide to direct you to resources within the health system if problems regarding your insurance or medical bills arise.

Prior to transplant, a University of Michigan Patient Accounts representative will contact your insurance provider and confirm your insurance prior authorization requirements for payment of transplant services during the inpatient stay.

After the Patient Accounts representative has gathered this information, you will receive two copies of your transplant insurance confirmation. Carefully read the information provided. Sign the "Guarantee of Account" section of the form and return one copy to the UM Patient Accounts Department as soon as possible.

Questions to ask your insurance company:

- Are treatment-related lodging and/or transportation costs covered?
- Will I be assigned a case manager? Is one available?
- Do I have prescription coverage?

Questions to ask your prescription insurer:

- Can I fill prescriptions at the University of Michigan pharmacy?
- What are my prescription co-pays?
- Do I have a yearly limit (sometimes called a cap) on prescription coverage?
- Ask for a formulary list from your prescription provider. This will include the medications covered by your prescription provider. Ask if the medications used after transplant are covered and, if so, what is the co-pay fee? We have included a list of the medications commonly used during and after transplant in the RESOURCES section of this handbook. This list can be used to confirm coverage with your prescription provider.
Lodging

If you are receiving an allogeneic transplant and live more than 1 ½ hours from the University of Michigan, you will likely need to live in the Ann Arbor area for at least two months after discharge from the hospital. Patients receiving an autologous transplant may often have short-term (1-2 weeks) needs for lodging in the Ann Arbor area after transplant. These requirements change depending on your medical needs. Your transplant doctor will determine your lodging needs and the length of time you will need to stay in the Ann Arbor area.

Explore your options and financial ability to arrange lodging for you and your caregiver(s) in this pre-transplant period. Securing a plan for lodging after transplant is the responsibility of you and your support person and should be completed before the transplant admission; you will not be able to make formal reservations until you are hospitalized and ready for discharge or until your family or support person is ready to move in.

UM Patient & Visitor Accommodations (PVA) can locate lodging options that meet your needs. A variety of housing options are available to you and your family in the Ann Arbor area. We have compiled a list of housing options to get you started; however, this list is not exhaustive and may change. It can be found in the RESOURCES section of this handbook. You are welcome to explore other options and the Patient and Visitor Accommodations (PVA) can assist you at 800-544-8684.

Lodging expenses are rarely covered by medical insurance plans. Medicaid may pay a portion of lodging expenses, the GAP or your transplant social worker can provide you with more details.
Fundraising
Fundraising activities can help support lodging and other transplant expenses. Many people find it helpful to partner with friends or family members in fundraising efforts. We have included a letter in the RESOURCES Section of this handbook to use for fundraising and financial assistance efforts. Several community organizations help transplant patients and families raise funds. They are included in the Community Assistance Organizations list located in the RESOURCES section of this handbook. If you have examined every option to find payment for lodging, and still are unable to find a way to pay, contact your social worker to discuss.

Emotional Concerns
Your social worker is available to help you identify and cope with the stress of the transplant experience. It is important to focus on the strengths that you and your support system have. Talk about your concerns and feelings with your social worker or those close to you. Our staff will encourage you to develop your physical, social, emotional and spiritual strengths.

Although each family's emotional response to the transplant process is unique, many share similar reactions. You and your family are likely to experience some or all of the following feelings: stress, fear, anger, and guilt.

The first few weeks in the hospital can be difficult. You may be dealing with the stress of living in a new area, adjusting to the hospital routine, coping with
a loss of control over your situation, and becoming comfortable with the
inpatient health care team. You will be learning many new details about your
treatment and the amount of information can be overwhelming. If you have
questions or don’t understand what has been said, ask for clarification. This
will relieve some of the stress you will be experiencing.

Fear can be an overwhelming emotion that patients and families experience
before, during and even after the transplant procedure. These fears often
include fear for the well being of your family, fear of discomfort, fear of what
your future holds and fear of dying. Although a transplant unit is a place of
hope, it is important to realize that patients can die during the course of
transplantation. Sometimes family members and patients may not talk about
their fears of death as way of trying to protect one another, but these fears are
very real and sharing them with family and staff often helps.

Anger is another common reaction to illness. Some patients may be angry at a
higher power; others direct their anger at their family or the health care team.
Loved ones may feel angry at the patient for being sick and disrupting their
lives. Although anger is a normal reaction to stress, it is important to find a
healthy outlet (for example, talking to someone) to relieve the tension.

Many families also talk about feeling guilty. Parents may feel guilty because
their child has cancer. Adult patients may feel guilty for being a burden to their
loved ones. Caregivers may feel guilty for feeling angry or frustrated about
their lives being disrupted or may feel helpless that they are unable to do more
for the patient.

These feelings are perfectly normal human emotions and coping with them may
be difficult. You and your loved ones should not hesitate to use the experience,
understanding and support of the transplant team and unit staff to help you
deal with these emotions.

Many patients find support groups helpful in coping with the emotions and stress of transplant. A group is held weekly on the adult transplant unit for patients and their families. There are also local support groups, telephone and online groups that you can find at the UM Patient Education Resource Center located on level B1 of the Cancer Center.

**CarePages: Setting up a Communication Plan**

The pre-transplant time is a good time to develop a communication plan for family, friends and your support network. One option for your plan is CarePages that offers free, private web sites and patient blogs. The University of Michigan Health System has partnered with CarePages to make it easier for you and your family to communicate. You will find a link to the CarePages private site as well as instructions for using the program at [www.mcancer.org/patients](http://www.mcancer.org/patients). All you need is an e-mail address to register and get started.

**Planning What to Pack**

Being in the hospital can be difficult. There are ways to make this a little easier by bringing items from home. The items and ideas listed below are offered as suggestions. There are many items and amenities provided at no charge to you on the transplant units. Remember, your transplant room size is limited.
The transplant team encourages you to bring personal items to make the hospital room feel more at home. Items from home can also provide distraction and often help decrease stress and boredom. Many patients have found it difficult to read or concentrate during the hospitalization. It is often best to bring a variety of activities to occupy your time. Check with your nurse coordinator or social worker if you have questions about items not on this list.

**Items everyone should bring:**
- One copy of your Medical Durable Power of Attorney and Living Will
- Your completed Caregiver Responsibilities Agreement
- This handbook

**Items to consider bringing:**
- Pajamas, sweats, or loose fitting, comfortable street clothing to change daily (Tops that open in the front are preferable to pullovers; need loose collars for chest central lines. Short sleeve shirts for central lines in the arm (PICC lines)
- Bathrobe that opens down the front
- Clean underwear to change daily
- Slippers with non-skid bottoms
- Shoes to- walk the halls/ride exercise, bikes
- Hangers for the closet
- Turbans, scarves, or hats (in case your feel chilly after losing your hair)
- Pillows, blankets, and stuffed animals may be brought in, however they
should be machine washed before bringing into the room. They must be sanitary. Avoid feather pillows. New items do not need to be washed before bringing into the room

- Electric razors only
- Toothbrush toothpaste/toothbrush holder
- Nail file or emery board
- Make-up in new, unopened containers only (keep to a minimum)
- Menstrual pads (we only stock very large bulky ones, no tampons)
- Yoga pad for exercises
- Night light
- Silk plants/flowers
- Favorite posters, family photos
- Personal address/telephone book
- Prepaid telephone calling cards
- Cellular phones are allowed. However, regulations prohibit use within one foot of a medical device
- A journal, stationary, stamps and envelopes (consider pre-addressing them)
- Videotapes/DVD’s
- Leisure activities such as puzzles, books, magazines, crafts; audio books, and a container to keep them in when not in use
- Walkman/Small radio/CD player with CDs / IPOD (Bring a storage case to keep them secure in your room when not in use)
- Answering machine
- Laptops can be used on the unit.
- 1-2 days quantity of single serving food items may be brought in and stored in the unit refrigerator (snacks, frozen foods, popsicles, soda)
Items **not to bring:**

- Valuables
- Tight restrictive clothing
- Disposable razors
- Finger nail-clippers
- Artificial nails
- Contacts
- Multiple dose eye drops
- Dental Floss
- Tampons
- Cologne/ perfume /body spray /lotion with fragrance
- Refrigerators or other small appliances
- Fans
- Live plants and flowers

All sources of standing water are prohibited on the unit; this includes humidifiers, vases of water with flowers, etc.
Transplant

This section will review the transplant process and details of your anticipated hospitalization. It describes different types of transplants, so everything may not apply to you.

The Transplant Hospitalization

Once the pre-admission testing is completed and you are ready for transplant, you are admitted to the transplant unit at the Children's and Women’s Hospital. These units specialize in the care of bone marrow/blood stem cell transplant patients.

Your Hospital Room

All patients receiving a transplant will be placed in a private room. A special air-filtering device called a heafilter is built into each room.

Each room includes a bedside stand with small drawers; a small closet; a television with access to a VCR/DVD and a telephone. Videos, DVD’s and numerous games are available at no charge.

Each of the patient rooms is equipped with the “Get Well Network”. This is a
new patient education, entertainment and interactive patient care tool system that will keep you and your family engaged and informed throughout your stay.

**Family Facilities**
A lounge is located on the transplant unit for family and visitor's use. The lounge has a large kitchen and eating area and is equipped with clothes washers and dryers for family use. Internet-accessible computer and relaxation areas are available as well.

**Visiting Guidelines**
Visiting hours are flexible for patients in private rooms. We encourage families and caregivers to use this time to get their own much needed rest. Number of visitors should be limited to 2 at one time. Lodging arrangements for visitors are available through the Patient and Visitor Accommodations program. The nursing and medical staff may change visiting hours if patient care warrants it or the patient's condition changes.

**Overnight Stays**
One adult family member or caregiver is allowed to stay overnight in the patient room. Overnight guests may use the shower in the patient's room by coordinating this with the nurse. Family caregivers may have meal trays delivered to the room for a small fee that will be added to the hospital bill. Contact the unit clerk or the dietary aide to make these arrangements.

**Sick Siblings, family members or visitors**
All visitors must wash their hands when entering and leaving a patient room. Because this is a transplant unit where patients are at risk when exposed to any illness, we ask that visitors and family members wait to visit until they are well. During flu season (or other epidemics) the rules for visitors often change. Visit
www.med.umichy.edu/flu for details on current restrictions.

Visitors <14yrs old
To protect patients, all visitors regardless of age are required to undergo an infection control screening at the Welcome and Badging Stations at any entrance of the Children's and Women's Hospital. Children found to be ill are not allowed on the transplant unit. In general, children may visit if they are healthy and have not been exposed to contagious diseases (such as chickenpox, measles, colds or flu) within the previous 48 hours. It is recommended to take their temperature prior to visiting.

Visitor Check-in and Badging at Mott Hospital
All visitors to C.S. Mott Hospital are required to wear a visitor’s badge to maintain a safe and secure environment. A health screen will be completed at the Welcome and Badging station. These are located at each entrance to the hospital. The greeters provide visitor badges.

Telephone Service
There is no charge for local calls using the patient telephones. Long-distance calls must be made collect or billed to a credit card. Standard telephone jacks are used in all rooms and personal phones, answering machines or fax machines may be used.

Patient Mail
While you are in the hospital, you can receive mail at the following address. It is important to include your exact room number and hospital unit in the mailing address to ensure the mail gets to you. Also, write the word "patient" in the lower left-hand corner to facilitate quick delivery of your letter or card.
CarePages
Access and update your CarePages using the room computers. Family members have access to computers in the Family Lounge or in the Family Center on the main level of Children’s and Women’s Hospital.

Plants/Flowers
As a transplant patient, you will be susceptible to infections until your white blood cell count returns to normal. During this time, fresh-cut flowers and plants are not permitted because they may carry a large number of germs in their water and soil. Fresh fruit baskets also are not permitted. Artificial flowers and cards are welcome.

Internet Access
While you are a patient or visitor at UMHS facilities, you can access the Internet using the “Get Well Network” in your room. Access is also available over our free wireless (WiFi) guest network using your own laptop or Internet-capable mobile device (including "smartphones").

Meals
Your meals will be served to you in your room by dietary staff. There will be some restrictions in your diet while you are hospitalized in order to reduce the chance for infection. Food from home is permitted and there are refrigerators to use for storage, however, ask your dietitian or nurse about the other
Bringing Food to Transplant Patients

Transplant patients are on a special diet throughout the transplant admission. Transplant patients may eat food brought in from the outside if the following guidelines are met:

Food Preparation Guidelines:

- Always wash your hands and a surface the food will touch before handling food. If you are handling raw meat you must wash your hands after handling the meat and before touching another food substance.
- If a plate, cutting board, or utensil was used for pre-cooked food, do not use again for cooked food.
- Use separate cutting boards for meats and vegetables.
- Do not thaw food at room temperature. Thaw frozen foods appropriately as follows:
  a. In the refrigerator OR
  b. In the microwave on the defrost setting OR
  c. By running cold water continuously over meat until thawed
- Cook foods thoroughly. Fresh vegetables must be cooked; do not eat them raw. Fruits with a thick peel (such as oranges, bananas) or those that can be eaten once peeled (such as apples) are allowed to be eaten fresh. Canned and cooked fruit sauces are allowed. Meats should be cooked until well done.
- Seasoning (ex. pepper, herbs, and spices) may be added PRIOR to cooking. Only salt may be added AFTER cooking.
- Portion food into individual servings in tightly sealed containers and cool in the refrigerator or freezer prior to transporting to the hospital.
• Do not leave food in a large cooking pot or let it cool on the counter, this leaves food in the “danger zone” temperature of 40 to 140 degrees which is prime temperature for bacteria to grow.

Food from a Restaurant or Grocery Store:
If purchasing food from a restaurant or the cafeteria, follow these guidelines:
• Check “sell by” and “use by” dates and do not buy out of date items
• Do not buy damaged, bulging, or deeply dented cans
• Make sure that frozen foods feel solid and refrigerated foods are cold
• Store groceries promptly after shopping
• Do not buy bulk foods from self-service bins
• Avoid lunch meats from a delicatessen. Prepackaged ham and turkey slices are OK. Avoid bologna, salami, olive loaf.
• Avoid cold deli salads, salad bars or smorgasbords.
• Avoid fountain pop/soda, milkshakes, frosties, frozen yogurt or soft serve ice cream from bulk serving machines.
• Avoid unpasteurized and gently pasteurized honey, cider or juices
• Avoid unpasteurized milk or dairy products. Pasteurized milk and dairy products, including yogurt, are acceptable.
• Avoid aged cheeses or cheeses with molds (brie, Camembert, bleu, Roquefort, stilton, gorgonzola, feta, farmer’s cheese).
• Avoid raw nuts. Roasted nuts without shells are acceptable (i.e. roasted peanuts)
• Avoid raw or undercooked meats, poultry, fish and shellfish. Well-cooked meats, poultry, fish and shellfish are acceptable.
• Avoid selecting an item that has been held in a food warmer. Request that the item be freshly prepared.
• Request the item be prepared without condiments (i.e. ketchup, mustard, mayonnaise, and tarter sauce). Ask for individual packages instead.
• Request that sandwiches be prepared without lettuce, tomatoes and raw onions.
• Bakery items with cream and custard fillings as well as baked custard, are only allowed if they have been refrigerated, or are fresh out of the oven. Shelf stable bakery items (Twinkies) are allowed.

Transporting Food to the Unit:
• Transport refrigerated or frozen food items in a cooler with ice.
• If food is brought freshly made from home or from a restaurant and transportation time is LESS than 10 minutes, no cooler or ice is necessary. If transportation will take LONGER than 10 minutes, the food should be thoroughly cooled in the refrigerator or frozen and then placed on ice in a cooler for transport to the unit.

Food Storage and Preparation ON the Unit:
• Food should be placed in the BMT refrigerator and labeled with the patient’s last name and the date.
• Food should be re-heated in the microwave until hot (steaming) and promptly eaten.

The Medical Center Smoking Policy
The University of Michigan Medical Center has a no smoking policy for the entire Medical Center. Smoking is not allowed in buildings or parking structures.
The Transplant Process

Conditioning

Conditioning refers to the chemotherapy and/or radiation therapy that are given at the start of the transplant admission. This conditioning phase can take one to 10 days and is typically completed a day or two before the infusion of the stem cell product. The purpose of conditioning is to give high enough doses of chemotherapy and/or radiation to eliminate cancerous cells that are present, to make room for the new stem cells, and to suppress your immune system. This is done to prevent rejection of the new donor cells.

Conditioning: Chemotherapy

The chemotherapy you receive has been very carefully planned as part of a "protocol," a precisely timed and organized approach to the treatment of your disease. The protocol outlines the medications you need, as well as blood tests, X-rays and other procedures. The protocol was written by a doctor who is an expert in the field of cancer and transplant. Before your admission you will be asked to sign an informed consent that reviews your treatment protocol. This document assures that you have been given important information, including the risks and benefits about your treatment and the transplant process.

The chemotherapy is an important part of the protocol and will consist of one or more different types of medications, depending on the type of disease you have and the type of transplant you are receiving. The chemotherapy is given on a
special schedule that is thought to be best for killing your cancer cells (if present). You will be told exactly what days you will receive chemotherapy and how you should expect to feel. These medications will be given to you intravenously (IV) or in a tablet or capsule form to be taken by mouth. The doses of chemotherapy used in a transplant are often much higher than those you may have received before. To kill cancer cells in your body it is often necessary to use the highest doses possible. Because of this there is a possibility that you may experience more severe and different side effects than the ones you may have had in the past.

Chemotherapy may kill cells other than cancer cells. It can damage normal, fast-growing cells such as those in your mouth, throat, bowels, skin, hair and bone marrow. You may experience mouth or throat sores, nausea and vomiting, diarrhea, a rash or change in the color of your skin, and a loss of hair. It also will cause your blood counts to become very low.

You will be given medications to minimize the nausea and vomiting. Pain medications are available if you develop sores in your mouth or throat. Good oral hygiene including frequent mouth-care is required of all transplant patients to help limit the number of mouth or throat sores. A nurse will help you develop a mouth-care plan. If you develop diarrhea or constipation, we will use medications to correct the problem. It is very likely that you will lose your hair during the treatment. If you lose your hair, you may wear a cap, scarf, wig or turban. Body heat is lost through the head, so you may feel colder after you lose your hair. In most cases, the hair loss is temporary and should grow back within a few months.

Chemotherapy may also affect organs of the body such as the kidneys, liver, heart and lungs. Although severe side effects are infrequent, they can progress and cause more serious problems. It is impossible to predict who will
experience these side effects. You will be given information to explain each chemotherapeutic medication, how it works and the potential side effects.

**Reduced Intensity Conditioning:** In some cases, your doctors may elect to give you a less intensive or “reduced intensity” conditioning regimen. Reduced intensity transplants are typically performed either for older patients, or for those patients who are noted to have abnormal organ function (such as the heart, liver, lungs or kidney) prior to the transplant. In such cases, the transplant doctor may not feel that your body can tolerate the full dose of chemotherapy that may normally be given to patients with transplant. In a reduced intensity transplant, chemotherapy is given to suppress your immune system, thereby allowing the new stem cells to take hold and start growing. As the chemotherapy is less intensive, the complications you may experience in the first 2-4 weeks after transplant, such as mouth sores, infections, kidney or liver problems, are often much less. However, since a lower dose of chemotherapy is used, reduced intensity transplants do not immediately kill as many cancer cells as full dose transplants. Thus, patients undergoing reduced intensity transplants often should be in remission (or close to remission) before starting transplant. In some cases, this may not be possible. Your transplant doctor will tell you if a reduced intensity transplant is possible for you.

**Radiation**

Radiation therapy (or irradiation therapy) is a part of some transplant conditioning regimens. There are three types of radiation that can be given to patients: (1) Total body irradiation (TBI) given to the entire body, (2) Total lymphoid irradiation (TLI) given to major-lymph nodes, or (3) a boost of radiation directed at certain body parts. Radiation is given by a machine that sends rays of high energy into your body. The cells in your body are prevented from growing and multiplying when they receive these high energy rays.
The type of radiation you may receive will be discussed with you by your transplant doctor and radiation oncology team. If radiation is planned, you will meet with the radiation-oncology team before your transplant admission. The team consists of the radiation-oncology doctor (who is in charge of your radiation treatments), the radiation technologist (who administers the treatments), and the radiation nurse (who will monitor you for side effects).

Radiation may be given as an outpatient or (following admission) while you are in the hospital. The radiation is given 1-2 times per day on the B2 level of the hospital. The special machines in this department require the temperature to be cold, therefore, you may want to wear a robe and bring an extra blanket. You should take off all metal (jewelry, safety pins, clips, etc.) before your appointment.

The radiation therapy procedure often takes 30 to 60 minutes. During this time you will be asked to remain in a certain position (lying down, standing or sitting). You will be alone in the treatment room, but the technologist can hear you, talk to you, and see you on a video monitor. You will hear the machine making a humming sound while the treatment is being given, but you will not feel anything.

Radiation may affect both cancer cells and normal cells. The side effects from radiation are due to its effects on normal cells. Initially, you may experience nausea, vomiting and diarrhea. You will be given medications to prevent and treat these side effects.

After you complete the radiation treatments you may develop other side effects, such as red, dry skin, which may develop into a suntan look; dry mouth, which occurs from the effect of the radiation on your salivary glands; parotitis
(swelling of the parotid glands in front of your ears); infertility; lung-changes and cataracts (see COMPLICATIONS section for more information). Your doctors and nurses will be monitoring you very closely for these side effects. Some of these are easily treated, while others may require long-term follow-up. If you have questions regarding your treatments, ask a member of your transplant or radiation team.

**Stem Cell Infusion - "Transplant"**

After your conditioning chemotherapy, you are ready to receive your transplant. The infusion, or transplant, is done very much like a blood transfusion. If you are receiving stem cells from a donor (an allogeneic transplant), the infusion is given to you soon after the stem cells are collected. The transplant is given through your IV catheter much as other blood transfusions.

If you receive your own stem cells (an autologous transplant or from cord blood), a blood bank technologist will bring the frozen product to your room for thawing immediately before infusion. You may experience some side effects from DMSO, which is a preservative used to protect the cells during the freezing and thawing process.
You may notice a garlic-like taste in your mouth that will remain on your breath for two or three days. Your urine may become red-colored for 24 hours. In rare cases, the DMSO can cause other problems, such as shortness of breath, wheezing and stomach pains. However, these side effects occur rarely and your nurse and doctor will monitor you closely during the transplant.

**Recovery**

Within 1-2 weeks after receiving your conditioning therapy, your white blood cell count will decrease and may remain low until the new bone marrow cells begin to grow. During this time, you are at great risk for developing an infection, since you will not have white blood cells to fight bacteria, viruses or fungi.

If you develop an infection during the time when your blood counts are low, you will be placed on antibiotics immediately. To help identify an early infection it is important to let your nurse or doctor know how you are feeling. Some of the symptoms of an infection are:

- fever (over 38° C; or 100.4° degrees Fahrenheit)
- skin tenderness
- chills/sweating
- a burning feeling when urinating
- rectal pain/tenderness
- a cough, sore throat or mouth pain
- loose bowels
- general feeling of tiredness

If these symptoms appear, notify your nurse or doctor immediately.
You may be given immunoglobulins (antibodies) through your IV. Immunoglobulin infusions are a boost of antibodies that can kill bacteria, fungi or viruses. Infusions of immunoglobulin are a type of transfusion, as the immunoglobulins (antibodies) have been collected from healthy donors. The transfusion of antibodies lasts several hours and may also be given as an outpatient after you are discharged.

Platelets are also made in the bone marrow and help prevent bleeding. Your platelet count will be checked often during your transplant admission, and you will be watched for signs of bleeding. Platelet transfusions may be given if your platelet level gets too low or if you show signs of bleeding.

It will take several weeks-months for your red blood cells to return to their normal levels after conditioning therapy. During this time you will require red blood cell transfusions to maintain your red blood cell count (hemoglobin).

**Blood Products / Transfusions:** During the recovery period, your body will require support through transfusions of red blood cells and platelets. Blood products are provided by the American Red Cross and are coordinated by the UMHS blood bank. It is not possible for your family and friends to supply all your blood product needs.

**Patient Responsibilities**
Throughout your recovery process, the most important member of the “team” is you. You play an important part in your care and will have many things to do every day. All of these are important for your recovery. You know yourself
best, and your transplant team depends on your reporting and cooperation.

**Nutrition:** Nutrition has a vital role in helping you achieve the best result for your medical treatment. Good nutrition helps prevent infections from developing and also helps you maintain a sense of well being.

It is often difficult to stay well-nourished during chemotherapy. The dietician will help you meet your nutrient requirements by offering nutrition supplements or by suggesting nutritious foods that you can tolerate. This is very important for your recovery after the transplant. If you are unable to eat, nutrition will be provided through an intravenous solution. This is called total parenteral nutrition.

Another aspect of your nutritional care is a low microbial diet. Its purpose is to decrease the risk of developing an infection by avoiding foods that may contain bacteria. The diet allows only well-cooked foods and restricts food that may be high in bacteria, such as fresh fruits and vegetables that are unable to be peeled. The dietitian will instruct you on the guidelines and principles of the diet.

**Mouth Care:** This is an area where you can make a difference. Good oral hygiene will be important to you before, during and after your transplant. Mouth sores and infections can be painful and life threatening.

The therapy you receive before your transplant affects the cells lining the inside of your mouth and throat. As a result, you may develop sores. If your mouth is not kept clean, an infection can occur that can quickly spread to other parts of your body. You will be given medications to help prevent infections if the sores develop. However, the most important part will be keeping your
mouth clean. You should brush your teeth and tongue at least four times a day.

**Hygiene:** It is necessary for you to take a bath or shower every day. Your nurse will give you special soap to use that will kill bacteria on your skin. Always remember to wash your hands after using the bathroom, after touching sores on your body and before performing your mouth care.

**Activity:** There are many reasons why we stress exercise and physical activity. You will feel better mentally and physically, keep your skin, muscles, heart and lungs in shape, and sleep better at night if you follow a regular exercise program.

You will work with a physical therapist to develop your personalized exercise program based on your experience, habits, interests and physical condition. An exercise bicycle and treadmill are available for use on the transplant unit in University Hospital. Walking as much as possible in the hallways is also recommended.

It is important for you to stay out of bed during the day as much as possible. Activities that distract you are a good way to keep busy and decrease boredom. These include games, puzzles, listening to music and other hobbies you may have. If you have questions about an activity, ask your nurse, doctor or physical/occupational therapist.
**Engraftment**

Approximately two to four weeks after your transplant, your bone marrow should show signs that it is engrafting or starting to grow. This will be evaluated by drawing a sample of your blood. The first sign of this is the production of white blood cells called neutrophils (ANC). Platelets often take a little longer to begin developing. Once you have engrafted and your condition is stable, you will be discharged from the hospital.

**Discharge**

Although each person varies in how long he or she takes to recover, the following are general criteria used for discharge from the hospital:

- Infections or graft versus host disease (GVHD) should be absent, stable or under control.
- Not requiring daily transfusions (especially platelet transfusions)
- Able to tolerate oral medications, food and fluids
- Active enough to function outside the hospital
- Discharge teaching has been completed for you and your caregiver
Complications

There are many potential complications of transplant. The high doses of chemotherapy, prolonged periods of low blood counts, and effects from the donor cells themselves can all lead to serious complications. These can occur at a time during or after your transplant. Many of these complications can be treated with medications and careful monitoring. Some of them, however, can lead to life-threatening situations. There may be a time when you will need to be monitored very closely in an intensive care setting. If this occurs, the transplant team will continue to care for you with the intensive care staff.

Remember that all patients are unique and not every patient will develop these complications. We will watch you closely for the following possible complications. In general, we divide potential complications into four phases; each phase is separated by an approximate time point post-transplant. Day 0 is the actual day of transplant. Diagram #6 illustrates these phases.

**Diagram #6: Phases of transplant complications**

<table>
<thead>
<tr>
<th>Day 0</th>
<th>Day 10-14</th>
<th>Day 100</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Chemotherapy Complications</strong></td>
<td><strong>Mouth sores</strong></td>
<td><strong>Acute GVHD</strong></td>
</tr>
<tr>
<td><strong>Nausea, vomiting</strong></td>
<td><strong>Diarrhea</strong></td>
<td><strong>Infections</strong></td>
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<td></td>
<td><strong>Transfusions</strong></td>
<td><strong>Engraftment</strong></td>
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<tr>
<td></td>
<td><strong>Fever / Infections</strong></td>
<td><strong>Fever / infections</strong></td>
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<tr>
<td></td>
<td><strong>Kidney problems</strong></td>
<td><strong>Kidney problems</strong></td>
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<tr>
<td></td>
<td><strong>Liver (VOD)</strong></td>
<td><strong>Liver (VOD)</strong></td>
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<tr>
<td></td>
<td><strong>Nutritional issues</strong></td>
<td><strong>Electrolyte issues</strong></td>
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<td><strong>Electrolytes issues</strong></td>
<td><strong>Pneumonia</strong></td>
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<td><strong>Pneumonia (IPS)</strong></td>
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**Pre-transplant** ——— **Post-transplant**
Diagram 6 serves only as a general reference for you. It provides a general overview of common transplant complications, and when they are likely to occur following transplant. It is not meant to be all inclusive. Likewise, the diagram does not mean that you will develop each of these complications, or that the complications (if developed) will always be severe. Some complications, such as GVHD (graft versus host disease) typically do not occur in autologous transplants. On the other hand, patients who receive a transplant from a partially matched donor are more likely to develop graft versus host disease. Your doctor will review the common complications that you may experience with transplant, based upon your particular transplant type, the intensity of the chemotherapy you receive with the transplant and the degree of match you have with your donor. This diagram can simply serve as a guide or reference to help discuss your particular risks.

Infections
During and after your transplant, you will be at risk for developing many different types of infections. Immediately after your transplant you are at risk for bacterial and fungal infections, as well as for reactivation of certain viruses that reside in your body (for example, the chicken pox or herpes simplex virus). Even the slightest infection can become life threatening. You will receive a number of preventative antibiotics during the transplant. These antibiotics are intended to lower the risks for developing certain viral, bacterial or fungal infections during the process.

During the first several months after your transplant you will continue to be susceptible to infections, especially viral infections. Cytomegalovirus (CMV) is a virus that may cause severe infections of the lungs, gastrointestinal tract or liver, Special medications are required to treat CMV. Pregnant women should
avoid contact with patients who have an active CMV infection. Your immune system may remain weakened for approximately one year (or more) following your transplant. Although you can return to an active life, it is important for you to be slightly more cautious and report lingering illness to your transplant team. A common event for patients is to experience shingles (herpes zoster), a reactivation of the chicken pox virus, in the year following transplant. Approximately 1 year after transplant you will need to have all of your childhood vaccinations repeated.

**Veno-Occlusive Disease (VOD)**
This is a complication that typically affects the liver. It is caused by the high doses of chemotherapy that may be used during the transplant. When VOD occurs, it becomes very difficult for the liver and subsequently lungs and kidneys to function normally. The signs and symptoms of VOD may include jaundice (yellow skin and eyes), a swollen and tender belly (especially where your liver is located), and weight gain. Treatment for VOD may include various medications, blood transfusions, careful monitoring of your liver and kidney function, and blood tests. If veno-occlusive disease occurs, you may be transferred to an intensive-care unit for monitoring. In some cases, your lungs may require extra support to breathe, requiring the use of a machine called a ventilator or breathing machine. In other cases, your kidneys may require the support from a dialysis machine to remove extra fluid from your body.

**Lung and Heart Complications**
Pneumonias are common following transplant. Approximately 30-40% of patients undergoing an allogeneic transplant and approximately 25% of patients undergoing an autologous transplant will develop pneumonia at some point during their transplant course. The pneumonia may be severe, even life threatening in some cases. Not all pneumonias are caused by infections. Approximately 50% of all pneumonias following transplant are non-infectious
in origin, related either to (1) the effects of graft versus host disease (GVHD) in the lungs or (2) direct damage to the lungs from the chemotherapy given just prior to transplant. A condition called Idiopathic Pneumonia Syndrome (IPS) is a particularly dangerous condition that may occur in the lungs following a transplant. It is most likely to occur in patients who receive a transplant from a mismatched donor. However, it can occur in any type of transplant. Typical signs and symptoms of IPS include shortness of breath, cough, and the need for oxygen support. There are special medications that may be required to treat IPS. In addition, many patients require a breathing machine to help them breathe when they have IPS. A test called a bronchoscopy is often performed to tell if you have an infection in your lungs. A bronchoscopy is a special tube (a type of periscope) that is passed into your lungs to see how they look. Lung fluid can be collected during the bronchoscopy procedure, and then tested to determine if an infection is present or not. Other tests, including Chest X rays and CT scans are often done to monitor the appearance of the lungs.

Since lung problems are common with transplant, you will typically have tests done before, during and after your transplant to monitor the condition of your lungs.

Heart and blood pressure problems are also common during transplant, especially in individuals who already have a history of high blood pressure, high cholesterol or triglyceride levels, blood clots, heart attacks, strokes or blocked arteries. In addition, patients with a history of diabetes are at higher risk for developing blood clots or heart problems during transplant. Such heart problems may include high blood pressure, irregular heart beat / arrhythmias, heart failure, or even heart attacks. Tests (blood tests, echocardiogram or MUGA test) will be done prior to transplant to help determine your risk for developing such problems during transplant.
Bleeding

Bleeding after transplant is common, especially when your platelet levels are very low. Platelet transfusions are given to try to prevent severe bleeding. Your platelet count and signs of bleeding will be monitored often by your medical team during your transplant. Blood in the urine (called hematuria) is also common after certain types of transplant, and is often due to a specific virus that infects your bladder. Your doctors will monitor you for such complications and treat you with specific antibiotics, if required.

Graft Versus Host Disease: (GVHD)

Graft versus host disease (GVHD) is a complication that occurs when the new stem cells (the graft) react against your body (the host). It can range from a very mild complication, or may progress to a life-threatening one. It is common in allogeneic transplants and rarely occurs in autologous transplants. There are two general forms of GVHD: acute GVHD and chronic GVHD.

When does GVHD typically occur?

Acute GVHD typically occurs within the first 100 days after transplant. Chronic GVHD typically occurs following day 100 post-transplant. This is not a hard and fast rule. There are cases in which acute GVHD starts after day 100, and cases in which chronic GVHD starts before day 100 post-transplant.

What does Acute GVHD look like?

As above, the "acute" type of GVHD typically begins within the first 100 days after transplant. It may present as a skin rash on all or part of your body. The rash associated with GVHD is red, but generally not painful or cause severe itching. The rash often starts on the cheeks, ears, upper neck, shoulders, palms and soles of the feet. The rash can spread to the entire body surface. GVHD can also involve the intestines (causing diarrhea) and the liver (causing
jaundice). GVHD of the intestines is typically associated with a crampy belly pain plus watery diarrhea. The diarrhea is often described as watery green, but it may be yellow or brown in color also. The belly pain may be severe and require pain medications to help control the painful cramps.

**What does Chronic GVHD look like?**

Chronic GVHD can develop three to 12 months after transplant. Sometimes it occurs after a patient has already had the acute type of GVHD. In other cases, chronic GVHD may occur on its own, without a preceding history of acute GVHD. This type of GVHD commonly affects the skin, liver and intestinal tract, and can cause dryness of the eyes and mouth.

The skin rash associated with chronic GVHD is different than the rash seen with acute GVHD. With chronic GVHD, the skin may develop an eczema type appearance, may become dark (or very light) in appearance, or may develop a tightness (called scleroderma).

The lungs can also be affected by chronic GVHD, with scar tissue forming in the lungs. If this were to happen, your lung capacity would decrease and you would become short of breath more easily with exertion. You would be at greater risk for developing pneumonia if the chronic GVHD involved your lungs. Special tests call Pulmonary Function Tests (PFT’s) will be done at specified intervals after an allogeneic transplant to monitor for GVHD of the lung. It is VERY important that you do not skip these PFT tests.

Chronic GVHD may cause significant dryness of the eyes and mouth. It is very important that patients undergoing allogeneic transplants take eye drops prescribed during transplant and see an ophthalmologist (eye doctor) on a regular schedule. Your transplant team will help you schedule these appointments with an ophthalmologist. Your transplant coordinator will
schedule an appointment for you to see an ophthalmologist at the University of Michigan prior to your transplant admission. Routine follow-up appointments with an ophthalmologist after transplant will be necessary.

Finally, it is not uncommon for chronic GVHD to cause significant dryness to the vaginal area in females. Thus, for females 16 years in age or older, your transplant coordinator will schedule an appointment for you in the Ob-Gyn (Obstetrics and Gynecology) clinic at the University of Michigan, prior to transplant. Follow up appointments with the Ob-Gyn service after transplant will be required.

**How are acute or chronic GVHD diagnosed?**

The diagnosis of acute GVHD is based upon symptoms such as skin rash, crampy diarrhea, and yellow jaundice. If the diagnosis is in question, then biopsies of affected areas are often performed. For example, skin biopsies are commonly done on rashes to determine if GVHD is present. Likewise, biopsies of the stomach or intestinal tissue are often done by a procedure called an endoscopy or colonoscopy to make the GVHD diagnosis.

The diagnosis of chronic GVHD is likewise done by exam of the skin, eyes, mouth, and lungs. Likewise, tests such as PFT’s (see above) are routinely performed to monitor for chronic GVHD of the lungs. Like acute GVHD, biopsies of tissue (skin, mouth, intestines) are often required to confirm the diagnosis of chronic GVHD.

**How often do patients get acute or chronic GVHD?**

Patients who undergo transplant from a fully matched sibling donor typically have a 33% chance of developing some form of acute GVHD after transplant. Patients who receive transplant from an unrelated donor may have a 50-60% chance of developing acute GVHD after transplant. If there is a mismatch
between the patient and donor, then the chances for developing GVHD are even higher.

The chances of developing chronic GVHD depend upon several factors, including your donor source (sibling) or unrelated donor, and the type of process used to collect the stem cells (stem cell harvest or a bone marrow harvest). Patients who undergo transplant from a matched sibling donor have a lower chance of getting chronic GVHD than patients receiving transplant from an unrelated donor. In addition, patients receiving bone marrow from donors have a lower chance of getting chronic GVHD than patients receiving stem cells. For many transplants, the chances of developing chronic GVHD may range from 40-50% after transplant. Your transplant doctor will discuss with you your risks of developing chronic GVHD, based upon your type of transplant (bone marrow or stem cell), and how well matched your donor is to you.

**How do we treat GVHD?**

If you are undergoing an allogeneic transplant you will receive several medications to prevent severe GVHD from occurring. It is essential that you take all of these medications when they are scheduled. Prevention is the best way to fight GVHD. Typically, some of the GVHD medications (tacrolimus or cyclosporine) may be started even prior to the stem cell infusion, so that your body can start fighting GVHD as soon as the new stem cells are infused. In addition, the University of Michigan has historically participated in a number of clinical research studies designed to lessen the severity of GVHD. Your transplant doctor will tell you if you may be eligible for these clinical research studies.

**What is ECP and how does it treat GVH?**

ECP refers to “Extra-Corporeal Photopheresis. The letters (E-C-P) stand for the following:
• **Extra** refers to doing a procedure outside the body,
• **Corporeal** refers to the body or in this case, to blood cells, and
• **Photopheresis** refers to light therapy.

If you put all those definitions together, ECP means light therapy that is given to blood cells that are removed from the body. Doctors use ECP to treat or prevent acute or chronic graft versus host disease.

Each ECP treatment session typically lasts 2-3 hours, and is given at specified weekly or monthly intervals. You are awake during ECP therapy, and the therapy is usually not painful. During the ECP therapy, about 6 to 8 ounces of blood are removed from your body through an IV. The IV takes the blood into a special machine where it is exposed to ultraviolet light. This exposure to ultraviolet light kills certain types of blood cells.

The goal of ECP is to kill the GVH causing cells and return the good blood cells back to you. ECP therapy is done at the bedside if you are an inpatient, or done in the ECP clinic if you are an outpatient. Your doctors may talk to you about ECP if you develop GVHD.

**How long does GVHD last?**
Unfortunately, we cannot answer this question. Every patient is different. Some cases may last several weeks, others several months, whereas others may last for several years.

**Does GVHD serve a useful purpose?**
GVHD may not only attack certain sites in your body (skin, liver, intestines) but may also attack cancer cells that remain in your body after transplant. Thus, patients who develop GVHD often have lower rates of relapse of their cancer, than patients who do not develop GVHD after transplant. We call this a “graft
versus leukemia” (GVL) effect.

**Lack of Engraftment**

There is a possibility that the new stem cells will fail to develop or mature after the transplant. If this occurs, it is called rejection or non-engraftment. For the majority of transplants, the risk of rejecting the new bone marrow or stem cells is < 10%. There are various reasons why your body may reject the bone marrow or stem cells from a donor, including development of some of the complications listed above. There are medications (such as Neupogen®) that can be given to help stimulate the new bone marrow or stem cells to grow in your body. These medications are usually given by injection each day for several days until your blood counts begin to recover. If your blood counts fail to recover following a transplant, your doctors will talk with you about the potential need to perform a 2nd transplant.

**Relapse and Secondary Malignancies**

Unfortunately, transplant does not guarantee that you will be cured of your cancer or underlying disease. Even with transplant, your disease could still return or relapse.

In a small number of patients, a different type of cancer can occur after transplant. Such secondary cancers may be caused from (a) the chemotherapy or radiation given prior to transplant, or (b) associated with graft versus host disease occurring after transplant. Such secondary cancers may include skin or mouth cancer, or other types of leukemia. In general, the risks of developing secondary cancers are approximately 10% following many transplants. If this occurs, you and your doctor will discuss available treatment options.
Intensive Care Unit (ICU)

There may be a time during the transplant procedure when your condition becomes more serious. At this time you may require closer monitoring and will be transferred to the ICU. This is an intensive care unit with nurses and doctors who are trained and experienced in caring for patients requiring intensive and specialized treatment. The bone marrow transplant team works very closely with the staff of the ICU and will continue to follow your care after your transfer.

There are different visiting hours and family guidelines than those on the transplant unit. The staff of the ICU will meet with your family to review these soon after your transfer.
Post Transplant

Discharge Planning

The transplant procedure is very intensive and will continue to affect you and your activities for some time. The following instructions are very important to follow. There is no special time when all restrictions and precautions can be stopped. This will vary for each patient. You should follow these guidelines for a minimum of 100 days following transplant, possibly longer in some cases.

In general, allogeneic transplant patients will be followed in the transplant clinic one to two times a week immediately after discharge. The frequency of future appointments will depend upon how you are doing. Autologous transplant patients will be seen approximately twice after discharge before returning to the care of their referring doctor.

It is important to return to the clinic for appointments after transplant. In the beginning, your appointments will be quite frequent; they will become less frequent as you recover, regain your strength and are less likely to experience severe complications. Do not hesitate to contact the clinic or your doctor if you think you should be seen between scheduled appointments. Even after you return to your doctor in your community, we are available to you by phone or appointment.

The transplant team is always available to assist you with your discharge plan and care after transplant. This section of the handbook will answer many of the questions you have about this phase of transplant. If you have further questions, call the transplant clinic.
Precautions and Restrictions

Many of these precautions and restrictions are necessary to prevent infections and bleeding. Your bone marrow needs time to mature before it is considered fully recovered. Until that time, there are things you should watch for and help prevent. These restrictions will lessen over time, as your bone marrow and immune system become fully functioning.

Your immune system may remain weak for an extended time period following your transplant. In autologous transplants, it often takes 3-6 months before the immune system fully recovers. In allogeneic transplants, it can take one or more years to fully recover. Although you can return to an active life, it is important for you to be slightly more cautious and report a lingering illness to your transplant team.

Masks

You should continue to wear a mask when you come to the hospital for your visit due to the construction around the hospital. A mask will not protect you from someone who is sick, but rather acts as a reminder for you and those around you to be cautious. This is the reason you are asked to avoid crowds and public places when you are first discharged. A mask is not necessary when you are at home or out for a walk.

People

Avoid close contact with anyone who is ill. Avoid crowded areas, especially during cold and flu season. Stay away from anyone exposed to communicable and/or childhood disease; even if you have already had them yourself, you are still at risk.

Pets and Animals

Household pets can remain in the home, with the exception of birds and
reptiles. Avoid all contact with birds or reptiles and their droppings; they carry many infections. Avoid contacting animal waste. Do not kiss or hug your animals and do not let them sleep with you. Do not come in close contact with outdoor or farm animals.

**Plants and Flowers**
These can remain in the home. Avoid gardening, mowing the lawn and other activities that stir up soil or the ground. Avoid handling fresh-cut flowers in vases; the water can carry large amounts of bacteria.

**Travel**
Notify your doctor before you travel. In general you should avoid swimming in lakes, public pools and sitting in hot tubs due to the possibility of exposure to excessive bacteria. Your skin will be very sensitive to the sun; therefore you should not plan a vacation that will require prolonged exposure to sunlight. You may be surprised at the time it takes to regain your pre-transplant stamina, and it may be wise not to plan an extended vacation until you see how your recovery progresses.

**Miscellaneous**
In general, it is important for you to avoid infection or items that might carry infections. Stay away from dusty, dirty, moldy things (construction, areas, remodeling areas, vacuum cleaner bags, etc.) stagnant water (flower vases; vaporizers, de-humidifiers, etc.) and things that might irritate your lungs (aerosol spray cans, smoke filled areas). If you question the appropriateness of an activity, it is probably safer to avoid it until you can clarify it with your doctor.

**Sexual Activity**
The stress of illness, transplant and hospitalization may cause changes in sex
drive. Sexual activity can be resumed, although some precautions may be needed when you are first discharged. Women should use a water-based lubricant to combat vaginal dryness (which results because of chemotherapy and radiation). Discuss concerns you have about intimacy at the time of discharge or during your recovery from transplant.

**Physical Activity**

It is essential to maintain the activity program outlined in the hospital by your physical therapist. There is a potential for developing infections in your lungs after the transplant, and remaining active helps keep your lungs stronger. Activity outdoors, such as walking, is good for you. Remember to avoid construction areas or anywhere dirt or soil is being moved, as this increases your risk of developing a fungal infection in your lungs or sinuses. You may tire easily at first. This is normal after returning home. Try to build your endurance slowly; space out activities, do lighter tasks at first, schedule rest periods into your day’s activities. Avoid exhaustion and fatigue. Listen to your body. It could be up to a year before your full stamina returns.

**Activating the Caregiver Plan**

Now is the time you will activate your caregiver plan. Your caregiver will begin to take responsibility for:

- daily monitoring of your medical status,
- medication scheduling,
- driving and accompanying you to clinic appointments,
- your meal preparations,
- maintaining a clean living environment,
- shopping and other activities of daily living.

Other family members and friends are often willing and ready to help. Now is the time to let them!
**Children**

It is important to notify your child’s school that you must be notified of communicable diseases like measles, chicken pox, etc. Notify your doctor immediately if your child is exposed to one of these illnesses. It is advisable that toddlers and preschool-age children not attend day care or preschool in order to decrease your chances of exposure to infection and disease.

Notify your child’s doctor that you will be having (or had) a blood or marrow stem cell transplant. It is important that you avoid contact with children who have received a live immunization (such as the chicken pox vaccine). If children are living in the home and vaccinations are necessary, inactivated vaccines are acceptable and may be administered.

**Driving**

You will not be able to drive for at least three months following your transplant. This period may be shorter for patients receiving their own stem cells. Physical stamina is generally reduced and could lead to a decrease in the reflex time necessary for safe driving. Also, you may be taking medications that would make it unsafe to operate an automobile. It is important that you consider this as you make plans for your follow-up care. It is essential to have someone available to drive you to your clinic appointments or to the hospital if you should need urgent medical care.

**Returning to Work or School**

Your return to work or school will depend on the type of transplant you receive and how your recovery proceeds. For the first 100 days after your transplant you will not return to work or school (these are examples of public places referred to earlier). Patients receiving autologous transplants can expect to return to work on a part-time basis sometime after 100 days. Patients receiving an allogeneic transplant should not expect to return to work or school for up to a year. Although this is a general rule, remember that every patient is different.
and decisions are made by your doctor based on your physical condition and the work or school environment.

**Reimmunizations**

Since your immune system is so intensely affected by the transplant, it may no longer “remember” its previous exposures to childhood vaccinations. Therefore, you will be reimmunized with several of your “baby shots” one to two years after transplant. This will be discussed with you at your one-year post-transplant return visit. Arrangements can be made to have the vaccines given by your personal, or family doctor.

After your transplant you will not be able to receive a flu vaccine for a minimum of 6 months after transplant. But, it is very important that your family members and people that you are in close contact with receive the vaccine.

**Diet**

Loss of taste and appetite happens frequently following transplant. If you are having problems eating a diet adequate in calories and protein, talk with our dietitian.

After a transplant, eating a well balanced diet is important to help regain your strength and rebuild the normal tissues affected by chemotherapy. All patients are encouraged to practice good food safety guidelines. Autologous transplant patients do not have to follow a special diet after transplant.

Following an allogeneic transplant, you may initially need to follow a “strict low bacteria” diet often called a modified microbial diet or a neutropenic diet. Until your immune system is strong enough (approximately 100 days after transplant), it will be necessary to follow the general guidelines listed below.
General Food Guidelines after Transplant:

1. Use common sense in dealing with food.
   - Check expiration dates on perishable food.
   - Check for mold or insect contamination.
   - Do not keep leftovers longer than two days.
   - Discard questionable items.

2. Foods should be held at proper temperature.
   - Cold foods such as milk and dairy products, should be kept in the refrigerator.
   - Hot foods should be kept hot, not served at room temperature.
   - Portion food into individual servings in a tightly sealed container and cool in the refrigerator or freezer.
   - Thaw frozen foods appropriately either in the refrigerator, microwave on defrost, or by running cold water continuously over meal until thawed.
   - Do not thaw food at room temperature.

3. Avoid deli lunch meat or cheeses that are not pre-packaged.
4. Avoid smorgasbords and salad bars.
5. Discard leftovers after two days.
6. Well water should be processed through a filter or tested by the health department.
7. Fruits and vegetables must be washed thoroughly. Cut off bruised areas. Do not eat fresh strawberries, fresh raspberries, raw broccoli, raw cauliflower or sprouts. In general, it is best to avoid uncooked fruits or vegetables that cannot be peeled before eating. Frozen or canned berries are okay.
8. Avoid rare and medium-rare meats.
9. Avoid deli salads not prepared in the home.
10. Do not share eating or drinking utensils.
11. Avoid juices, honey and dairy products that are unpasteurized or gently pasteurized.
12. Until your appetite returns to normal, a daily multi-vitamin/mineral supplement is recommended. It is not necessary to take large doses of vitamins and minerals, as this may be dangerous as well as expensive. Select a simple, inexpensive, daily multi vitamin without iron, unless advised by your doctor.

Notify your doctor if you develop difficulties eating, swallowing or tolerating food.

**Hygiene**

Routine daily hygiene will continue to be important at home. Remember, frequent hand washing is your best protection against infection. The following are specific guidelines for daily care that will help prevent infections and assist your body in its recovery. Monitor these areas closely and notify your doctor if you notice changes or have concerns:

**Mouth care:** Continue the mouth care regimen that you practiced in the hospital. Continue your mouth care after meals and at bedtime. If you notice bleeding or if your platelet count is low, use a soft-bristle toothbrush (run hot water over your toothbrush). Notify your doctor if you notice sores, tenderness or other changes in your mouth or throat. Notify your doctor of plans for dental work. You should have a dental follow-up visit at six months after transplant.

**Skin care:** Continue good daily hygiene using a mild soap. You may notice your skin is drier than normal. If you use moisturizing lotions or creams they
should not contain alcohol or perfumes. Your skin will be extremely sensitive to the sun. Always wear a hat and sunscreen with a minimal Sun Protective Factor (SPF) of 30. Remember to wear a sunscreen on exposed areas, whenever you are outdoors (even if it's not sunny).

Rectal care: This area will continue to be very sensitive and will require special attention. Keep this area very clean, cleanse after every bowel movement. Notify your doctor if you notice pain or tenderness when you have a bowel movement or other changes in this area. Do not use suppositories or enemas unless advised by your doctor.

Venous access devices: Continue to care for your venous access device and the dressing around or over it as you were instructed in the hospital. Observe the area around the catheter during dressing changes for redness, tenderness, drainage or changes in appearance. Notify your doctor if changes occur.

Cuts/bruises: Cleanse all cuts and scratches carefully with a mild soap and water. Keep them covered with a bandage until healed and notify your doctor if the area becomes reddened, tender, sore, develops drainage, or if you develop a fever. Increased bruising may indicate a decrease in your platelet count. If you notice bruises beginning to develop for no apparent reason, notify your doctor.

**Outpatient Transfusions**

Until your bone marrow is fully recovered, you may need to receive red blood cell and/or platelet transfusions on an outpatient basis. After receiving a transplant you should receive only irradiated blood products.

Fever/chills or hives/itching are relatively common reactions to blood transfusions and may occur with the transfusion of blood products. These symptoms usually occur during or shortly after transfusion. On rare occasions,
these symptoms may be noted several hours after the transfusion.

You will be given post-transfusion instructions regarding the signs and symptoms of a transfusion reaction. Notify your doctor immediately if these signs or symptoms occur following your transfusion.

**When to Notify your Doctor**

The following are general rules for notifying your doctor. If you are unsure of symptoms or have concerns about something, call your doctor. The transplant team remains available to you after your discharge for medical assistance or to answer questions. Call them at (734)936-9814.

**Notify your doctor for the following:**

- Fever (over 38° C; or 100.4° degrees Fahrenheit)
- New cough, shortness of breath
- Persistent headaches
- Blurred or double vision
- Bleeding (nosebleeds, blood in the stool or urine, vomiting blood, increased bruising or other bleeding)
- Pain during urination or bowel movements
- Reddened, swollen or painful areas
- New developments of diarrhea, constipation or vomiting
- Difficulty swallowing or development of mouth sores
- Changes in your venous access device or the area around it
- Fever/chill or hives/Itching following a blood transfusion
Medications

Prescribed medications
You probably will be discharged on several prescription medications. It is common to be discharged with supplements, such as potassium or magnesium that you will need for several days to a few weeks. Medications for nausea and vomiting may be needed until your appetite returns and you resume regular eating habits. You may also need to take oral antibiotics to prevent or treat infection. If you receive an allogeneic transplant, you will take an immunosuppressive (such as steroids, Tacrolimus, Cyclosporin, Mycophenolate) for six months or longer if you develop graft versus host disease.

It is advisable to use only one pharmacy at home. They will have your complete records, can advise you on your prescriptions and will communicate with your doctor. You may ask your pharmacy to deliver your medications or have a member of your family pick them up. Pharmacies (like hospitals) often are places where you may be exposed to infections.

"Over The Counter" Medications
Colds/Flu: You are susceptible to colds and flu for several months after discharge. At the first sign of the illness you should call your doctor. If he or she suggests that you take an over-the-counter medication you should select a product with no aspirin. Aspirin can alter platelet function, which may cause bleeding. Products that contain acetaminophen or ibuprofen can mask a fever and should also be avoided unless discussed first with your doctor or clinic nurse.

Be sure to read the labels of all your medications or ask your pharmacist or doctor to suggest a product that does not contain aspirin. Products containing
antihistamines and/or nasal decongestants are best to use for colds or flu. Do not use non-sedating antihistamines (Seldane, Hismanal) without talking to your doctor. Several medications taken after transplant may interact with these.

Avoid decongestant nasal sprays. These can be very irritating to the nasal tissues. Nasal sprays of this type are very short-acting and can do more harm than good.

A persistent cold or flu could be a sign that you may have a sinus or lung infection that requires an antibiotic. If your symptoms persist for more than four days, contact your doctor promptly. If you are feeling ill, remember to take your temperature frequently (several times a day and whenever you feel warm). Notify your doctor immediately if your temperature is above normal.

**Pain:** Minor aches and pains are normal after discharge. If your pain becomes worse or persists you should discuss it with your doctor. Pain may be a sign of infection.

If you need pain medication, choose one that does not contain aspirin or ibuprofen. Aspirin and ibuprofen products can alter your platelet function, you may be at a higher risk for bleeding.

You may take acetaminophen (Tylenol) for minor aches and pains if approved by your doctor. Acetaminophen can mask a fever and should be avoided unless discussed with your doctor or clinic nurse first. Many cold and flu products contain acetaminophen. Read your labels carefully.

**Stomach Distress:** Chemotherapy can cause damage to the mucosa of the mouth, esophagus, stomach and intestines that may take a few days to several
weeks to completely heal. It is common for the nausea and vomiting to persist for some time after the transplant. You may need medication at home for nausea. Over-the-counter antacids can be quite effective in relieving the discomfort, but they should be used cautiously, especially if you are taking other oral medications. Because antacids "coat the stomach" they can prevent some medications from being absorbed. Therefore, they should be taken at least two hours before or after other medications. If you have specific questions about drug interactions with antacids and medications you are taking, discuss them with your pharmacist, doctor or nurse.

Antacids that contain aluminum may cause constipation. If you are having problems with diarrhea, this would be a good product to choose because it may help counteract the diarrhea.

Antacids that contain calcium or a combination of aluminum and magnesium may be less likely to cause either diarrhea or constipation. Examples of these are Maalox, Mylanta or Tums.

Milk of magnesia is an antacid that contains magnesium. It may cause diarrhea and should be avoided.

Liquid antacids usually are more effective and should be used if possible.

**Diarrhea:** Diarrhea is often a problem during hospitalization and may not resolve totally until you return home and resume your normal activities. There are products available over the counter that you may use at home that are effective for mild diarrhea.

Diarrhea (if new onset), or persistent diarrhea can be a sign of an infection, graft versus host disease or other problems. If you have severe diarrhea or
diarrhea that does not subside, you should contact your doctor.

**Constipation:** Constipation is unusual after transplant but may occur in some patients. If it does occur it may be managed by increasing your physical activity or altering your food and fluid intake. If medication is recommended by your doctor, use a stool softener such as docusate (Colace or Surfak). Stool softeners do not act immediately and may take as long as three days to work. Drinking lots of fluids will help the stool softener work. Do not use rectal suppositories or enemas because they can cause rectal irritation and bleeding. Laxatives (Ex-Lax, Correctal, Dulcolax, Feen-a-mint) work by stimulating the intestine. Products like these should be avoided because they are very short acting and may be dangerous.
Resources

Glossary

Absolute Neutrophil Count (ANC) also called "absolute granulocyte count" — amount of white blood cells present in the blood that are able to fight infection.

Allogeneic Transplant — a transplant using a human donor who has bone marrow that is a genetic match to the recipient.

Antibiotics — a group of medicines used to prevent or treat infections.

Antibody — a protein that helps the body fight foreign substances (antigens) in the body, such as bacteria, fungi and viruses.

Antigens — a foreign substance that stimulates the formation of antibodies in the body.

Apheresis — a blood-separating procedure in which blood is removed from a patient, sent through a special machine (where cells are separated and some are removed) and the remainder are returned to the patient.

Aplastic Anemia — a blood disorder in which the bone marrow is deficient in producing red blood cells, white blood cells and platelets.

Aspiration (of marrow) — the removal of marrow from the cavities in large bones by suction through a needle.

Autologous Transplant — a transplant in which a patient’s own blood stem cells are collected, frozen and then returned to the patient at a later date.
**Blood Cells** — cells formed in the bone marrow that make up blood.

**Red Blood Cells** - (erythrocytes; RBCs) - cells that carry oxygen throughout the body (measured by the hematocrit or HCT)

**White Blood Cells** - cells that help the body fight foreign substances; Neutrophils (ANC) are the front line of defense against infections. Neutrophils are the main infection fighting cell in our body.

**Platelets** - cells that help form clots. This can stop or prevent bleeding.

**Bone Marrow Harvest** — a procedure in which bone marrow is taken from the pelvic bone (hip area) for use in a transplant.

**Bone Marrow Transplant** — a process in which a patient’s bone marrow is destroyed by chemotherapy and/or radiation therapy and then replaced by previously harvested stem cells from a donor or the patient.

**Central Line Catheter** — semi-permanent intravenous catheter that is inserted into the large blood vessels that enter into the heart. It can stay in you for many weeks - months often.

**Chemotherapy** — drugs used to treat cancer, either by destroying abnormal (cancer) cells or by slowing their growth.

**Complete Blood Count** — a blood test that determines the number of red blood cells, white blood cells and platelets in the blood.

**Conditioning** — a combination of chemotherapy drugs, and sometimes
radiation, given a few days prior to transplant to eliminate cancer cells and destroy the immune system.

**Cytomegalovirus** — a virus that can cause flu-like symptoms in patients with normal immunity, and more severe problems (lung infections, liver problems and intestinal problems) in patients with suppressed immune systems.

**DMSO** — a preservative used in the freezing of marrow and blood stem cells.

**Engraftment** — growth of transplanted (donor) stem cells in the patient's (recipient's) marrow spaces.

**Granulocyte** — one of the major groups of white blood cells. Includes three types of cells: neutrophils (segs and bands), eosinophils and basophils.

**Graft** — the infused or transplanted bone marrow and blood stem cells.

**Growth Factor (Colony Stimulating Factor)** — an injectable drug used to stimulate the development of blood cells (Leukine, Neupogen, Filgrastim, Mozobil).

**Harvesting** — term used for the collection of stem cells from the bone marrow or peripheral blood.

**Hematology** — a division of medicine that studies and treats diseases of the blood and blood-forming tissues.

**Herpes Simplex** — a virus that can produce small, painful, fluid-filled blisters on the skin and mucous membranes. Very common in transplant patients.

**Herpes Zoster** — a virus that can produce shingles (painful skin eruptions that
follow the underlying nerve routes inflamed by the virus)

**Hemorrhage** — a general term for a large loss of blood brought about by injury to blood vessels or by a lack of necessary cells (platelets) to clot blood.

**Hyperalimentation** — see Total Parenteral Nutrition (TPN).

**Immunoglobulin** — proteins made by the body that attack infections. They are usually given intravenously, but in rare cases may be given orally.

**Immunosuppression** — a state of decreased immunity or a lowering of the body’s immune response. This can occur after receiving chemotherapy.

**Intravenous** — within or through a vein.

**Irradiation** — high-energy rays used to kill cells before or during transplant.

**Leukocytes** — a general term for all the types of white blood cells.

**Lymphocytes** — a type of white blood cell. B-lymphocytes make antibodies against bacteria. T-lymphocytes attack virus infected cells directly.

**Lymph Node** — a gland in the body that produces lymph (the clear fluid that circulates through the body and contains white blood cells and antibodies).

**Lymphoma** — cancer of the lymph nodes

**Malignant** — cancerous; abnormal growth of cells.

**Microbial** — minute forms of life such as bacteria, fungi, or viruses.
**Mucositis** — inflammation of the mucous membranes in the lining of the mouth

**Neutropenia** — a lack of neutrophils

**Neutrophil** — a type of white blood cells that fights bacteria (also called segs and bands).

**Oncology** — the study of treatment of cancer

**Platelets** — blood cells that promote blood clotting

**Peripheral Blood Stem Cell Harvest** — a procedure in which stem cells are collected from the circulating blood for use in a transplant.

**Petechiae** — small red spots under the skin caused by a low platelet count

**Protocol** — a precisely timed and organized approach to treatment of disease

**Relapse** — the reappearance of a disease after a period of remission

**Remission** — the decrease or disappearance of a disease and its symptoms

**Stem Cells** — parent or seed cells in the bone marrow or peripheral blood that produce blood cells.

**Syngeneic Transplant** — transplant in which the donor is an identical twin.

**Transfusion** — the infusion of a product derived from blood cells.
**Total Parental Nutrition** — intravenous feeding consisting of IV fluids high in calories and essential nutrients.

**Titer** — a blood test that assesses the levels of antibodies against various germs, such as bacteria or viruses.
A bone marrow “harvest” procedure is performed in an operating room. The donor can be given general anesthesia so he or she is not awake and won’t feel anything during the procedure. Once in the operating room, the donor is positioned on their stomach. The doctors place needles into the hip bone (pelvis) and pull out the marrow with syringes. The needles are placed through the skin three to five times over each hip bone. For each time the needle goes through the skin there are many punctures into the bone. Once collected, the marrow is filtered and placed into blood bags. If an autologous transplant is to be done, the marrow is processed and stored frozen until later. If the marrow is donated for an allogeneic transplant, it is brought to the patient for transfusion soon after the harvesting is completed. When the marrow is donated from an unrelated donor, it is collected where the donor lives and brought by courier to the patient within hours of collection.

The entire harvesting procedure takes one to three hours. The patient/donor may receive a blood transfusion during the collection process to replace the blood removed with the bone marrow. Once completed, the patient/donor is taken to the recovery room with a large bandage across the hips that will remain in place for 24 hours. Discharge from the hospital is generally the same day. There is soreness from the harvesting, but pain medication is given as needed. Soreness can vary from person to person, but normal activity is usually resumed within three to four days and complete recovery occurs within approximately two weeks.
FAST FACTS: Peripheral Blood Stem Cell Apheresis

Apheresis is performed as an outpatient procedure and usually takes 3-4 hours per procedure. The patients or their donor will have 1 to 4 procedures done to collect the required number of stem cells. For several days prior to the procedure, a drug called Neupogen*, which is a growth-factor, is taken in injection form to produce a greater number of stem cells, which are released into the blood.

Apheresis is done by inserting a needle into one arm and connecting the IV tubing to a machine where the peripheral stem cells are separated and collected. The remaining blood components (white cells, red cells and platelets) are returned to you through another IV in your other arm. The only discomfort you may feel is when the IV needles are inserted. In some cases, an IV catheter is inserted in the chest, neck or groin if the veins in the arms are not large enough or strong enough for the procedure.

You will need to report to the blood bank early in the morning for your apheresis procedure. If you are traveling a great distance, arrangements can be made for lodging by calling the bone marrow transplant social worker or Patient & Visitor Accommodation Program. Someone should accompany you to this appointment in case you need to be driven home.
Before your apheresis:

- Eat a normal breakfast
- Drink a full 8-oz. glass of milk: you need the calcium for the procedure
- Take the prescription medication you usually take, unless you were told otherwise. (Notify the blood bank technologist of all medication taken)
- Do not take aspirin or other over-the-counter medications unless approved by a transplant doctor. (You may take Tylenol or Tylenol-Extra Strength)
- Empty your bladder

You should not lift anything heavy for several hours after apheresis to allow the needle sites to heal.

Location:
The apheresis procedure is performed in the UMHS Transfusion & Apheresis Services room. This is located on level 8 of the Children’s and Women’s Hospital

Questions?
If you have questions regarding your appointment, contact the Transfusion & Apheresis Services Program at (734) 936-6900.
FAST FACTS: Common Transplant Discharge Medications

Autologous Transplant
- ATIVAN/ LORAZEPAM
- COMPZINE / PROCHLORPERAZINE
- DIFLUCAN / FLUCONAZOLE
- NEUPOGEN / FILGRASTIM (most frequently utilized pre-transplant)
- PROTONIX / PANTOPRAZOLE If your insurance does not cover this, one of the following may be substituted: PRILoseC / OMEPRAZOLE or PREVACID / LANSOPRAZOLE
- ZOFRAN / ONDANSETRON
- ZOVIRAX / ACYCLOVIR

Allogeneic Transplant
- ACTIGALL/ URSODIOL
- ATIVAN/ LORAZEPAM
- CELLCEPT/ MYCOPHENOLATE MOFETIL
- COMPZINE / PROCHLORPERAZINE
- COUMADIN/ WARFARIN
- DIFLUCAN / FLUCONAZOLE
- ENBREL/ ETANERCEPT
- ENTORCORT EC/ BUDESONIDE
- LEVAQUIN/ LEVOFLOXACIN or VANTIN/ CEPFODOXIME
- LOVENOX/ ENOXAPARIN SODIUM
- MEDROL / METHYLprednisolONE
- NEORAL / CYCLOSPORINE
- NEUPOGEN / FILGRASTIM (most frequently utilized pre-transplant)
• NORVASC/ AMLODIPINE

• OXYCOTIN OR OXY IR/ OXYCODONE

• PROTONIX / PANTOPRAZOLE  If your insurance does not cover this, one of the following may be substituted: PRILOSEC / OMEPRAZOLE or PREVACID/ LANSOPRAZOLE

• PROGRAF / TACROLIMUS

• RAPAMUNE/ SIROLIMUS

• RESTASIS Eye Drops/ CYCLOSPORINE

• VALCYTE / VALGANCICLOVIR

• VFEND/ VORICONAZOLE

• VITAMIN D3/ CHOLECALCIFEROL OR ERGOCALCIFEROL

• ZOFRAN / ONDANSETRON

• ZOVIRAX / ACYCLOVIR
FAST FACTS: Developing a Caregiver Plan

Securing a reliable caregiver plan is challenging for most patients and families, as family members and friends work and have other responsibilities. Often, a caregiver plan consists of a number of people who are available to assist at various times and with specific duties/needs. Below are examples of potential caregiver options that other patients/families have utilized.

A single option listed below may not be an adequate plan in itself, however combining a number of the options will often fulfill the need for a reliable caregiver plan.

Caregiver Options Include:

- A family member who utilizes FMLA time off from work

- A retired friend or family member who is available during the week when a spouse or significant other is at work

- A friend or family member who works part-time and is available to assist on their days off

- A friend or family member who is available to reside with patient at home or in Ann Arbor for a specific period of time (i.e. 2 weeks when they are in town on vacation, a month in the summer when off work, during a leave from work)

- A friend or family member who is available weekdays, evenings, or weekends only – in conjunction with other friends/family who are

Caregivers do NOT need to have medical experience or training
available to cover the other times

- Private duty aides or caregivers available for an hourly fee (average $18-20/hour through various agencies). Patients either privately pay or have family/friends fundraise to pay for such services. The services are arranged by patients/families directly, and are rarely paid for by insurance companies.

- A friend or family member who is able to drive patient to clinic appointments partnering with another friend/family member who does not drive and is available to assist with home needs.

- A friend of a friend, co-worker, or family member of a friend

- Member(s) of a religious or community organization that the patient, family and/or friends are involved

**Develop a Caregiving Calendar:** Many patients/families find it helpful to utilize a blank calendar and to pencil in dates/times when caregivers are available, knowing dates and times can change according to patient recovery needs.

**Have A Back-Up Plan for Emergencies:** For patient safety, it is imperative to always have a back-up caregiver available should a primary caregiver become ill for a short period of time (i.e. with a cold or the flu).

**Pediatric Patients:** We recommend a plan that identifies a caregiver who will stay with pediatric patients during all hospitalizations and be present during all outpatient visits.
Community Assistance Organizations

The following information may help patients and families experiencing financial stress, as well as when seeking information or support regarding a diagnosis or transplant issue. Each organization provides assistance for both children and adults with blood disorders. Applications are available through the Cancer Center Patient Education Resource Center (PERC) on Level B1, directly from the agency, or from the transplant social worker.

<table>
<thead>
<tr>
<th>Agency Name/Location</th>
<th>Contact Information</th>
<th>Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Children's Leukemia Foundation (CLF)</strong></td>
<td>Local 248-530-3000</td>
<td>up to $1,000/yr for patient/caregiver travel, Rx's, head coverings, etc.</td>
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<tr>
<td></td>
<td>Toll 800-825-2536</td>
<td>a separate/one-time maximum of $500 special needs assistance</td>
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<tr>
<td></td>
<td>Fax 248-530-3042</td>
<td>(for insurance premium assistance, etc.)</td>
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<tr>
<td><a href="http://www.leukemia.foundation.org">www.leukemia.foundation.org</a></td>
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| **Leukemia & Lymphoma Society (LLS)**     | Local 248-582-2900  | $150/yr for misc. assistance (i.e. insurance, gas, prescriptions)          |
|                                           | Toll 800-456-5413   | application must be signed by a doctor & original copy submitted            |
|                                           | Free 248-581-3901   |                                                                             |
| www.lls.org                               |                     |                                                                             |

| **National Marrow Donor**                 | National 612-627-   | assistance for                                                              |
|                                          |                     |                                                                             |
### Program (NMDP)

| UNRELATED donor transplant patients only applications accepted post-transplant only/submitted via social work potential assistance of $200-$400/month for up to 6 months |

- [www.marrow.org](http://www.marrow.org)

### Agency Name/Location | Contact Information | Assistance

| Medicaid (Department of Human Services / DHS) | Local n/a | if you are a Medicaid recipient, contact your caseworker to inquire re: eligibility for lodging and/or transportation assistance, mileage reimbursement, chore provider benefits, and food/cash assistance. |

| Toll Free n/a | www.michigan.gov | Fax n/a |

| American Cancer Society | Toll 800-ACS-2345 Free 2345 | for a large variety of support and other services |

| www.cancer.org | "Road to Recovery" volunteer program available in some counties to assist with patient transportation to/from treatment appointments |

<p>| Prescription Assistance Programs | | for those with limited or no prescription coverage |</p>
<table>
<thead>
<tr>
<th>Organization</th>
<th>Toll</th>
<th>Free</th>
<th>Assistance Offered</th>
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<tbody>
<tr>
<td>Needymeds.com</td>
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<td>to apply for potential prescription assistance through various drug companies</td>
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<tr>
<td>Patient Advocate Foundation</td>
<td>Toll 866-512-3861</td>
<td>Free 3861</td>
<td>financial &amp; prescription assistance based on diagnosis and need</td>
</tr>
<tr>
<td>Patient Access Network</td>
<td>Toll 866-316-7263</td>
<td>Free 7263</td>
<td>financial &amp; prescription assistance based on diagnosis and need</td>
</tr>
<tr>
<td>HealthWell Foundation</td>
<td>Toll 800-675-8416</td>
<td>Free 8416</td>
<td>financial &amp; prescription assistance based on diagnosis and need</td>
</tr>
<tr>
<td>Lymphoma Research Foundation</td>
<td>Toll 800-500-9976</td>
<td>Free 9976</td>
<td>help-line and clinical trial information service for all types lymphoma Healthcare Provider Grant Program - assist with unpaid medical bills</td>
</tr>
<tr>
<td>Agency Name/Location</td>
<td>Contact Information</td>
<td>Assistance</td>
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<tr>
<td>CancerCare</td>
<td>Toll 800-813-4673</td>
<td>$100/yr for financial assistance w/transportation/home care/child care</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.cancercare.org">www.cancercare.org</a></td>
<td>Free 4673</td>
<td>counseling, support, and informational resources</td>
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<tr>
<td>Pardee Cancer Fund</td>
<td>989-832-3691 Local</td>
<td>financial assistance for those residing in the following counties: Bay, Clare, Gratiot, Isabella, Midland/Gladwin</td>
<td></td>
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<tr>
<td><a href="http://www.pardeecancerfoundation.org">www.pardeecancerfoundation.org</a></td>
<td>989-832-8842 Fax</td>
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<tr>
<td>Lotsa Helping Hands</td>
<td></td>
<td>free, easy to use private group calendar website for organizing caregiver schedules</td>
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<tr>
<td><a href="http://www.lotsahelpinghands">www.lotsahelpinghands</a></td>
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<tr>
<td>My Friends Care</td>
<td>586-783-7390 Local</td>
<td>to provide expertise/support for individuals regarding fundraising</td>
<td></td>
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<tr>
<td><a href="http://www.myfriendscare.org">www.myfriendscare.org</a></td>
<td>Toll n/a</td>
<td>all funds funneled through them are tax deductible</td>
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<td></td>
<td>Free n/a</td>
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<tr>
<td></td>
<td>Fax n/a</td>
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<td></td>
</tr>
<tr>
<td>National Children’s Cancer</td>
<td>800-532-6459 Toll</td>
<td>Provide assistance with meals during treatment, transportation, phone cards and medical</td>
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<tr>
<td>Society</td>
<td>Free 314-241-</td>
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<tr>
<td><a href="http://www.nationalchildrenscan">www.nationalchildrenscan</a></td>
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<tr>
<td>cersociety.com</td>
<td>1996</td>
<td>expenses not covered by insurance</td>
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<tr>
<td>National Transplant Assistance Fund</td>
<td>Toll 800-642-8399</td>
<td>help to organize communities to fundraise on patient’s behalf</td>
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<tr>
<td><a href="http://www.transplantfund.org">www.transplantfund.org</a></td>
<td>Free 8399</td>
<td>short-term, one-time emergency financial</td>
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<tr>
<td></td>
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<td>grants may be available</td>
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</table>
FAST FACTS: UM Transplant House

Address: 1011 Cornwell Place, Guest Phones: (734) 930-0754 or 0755
Ann Arbor, MI 48109 Reservations: 1-800-544-8684

The Michigan Transplant House is for patients and families who are having an organ or stem cell transplant at the UM Medical Center. To qualify for staying at the Transplant House, transplant patients and/or families must meet the following criteria:

- Live 50 miles or more one way from the UM Medical Center
- Age 18 years or older (companions may be 16 and older)
- Non-wheelchair dependent and do not require more assistance than their companion can provide
- Can perform activities of daily living with assistance or has accompanying guest to help perform such activities

Accommodations
The Transplant House has six bedrooms (each with two twin beds). Each bedroom can accommodate only one patient and one companion. Five bedrooms are on the second floor and one is on the first floor. Linens are provided. **Guests are expected to clean their room and change their own linens.** Patients who have difficulty with walking may be placed on the first floor; however there is no guarantee that a first floor room will be available. There are three bathrooms, one on the first floor and two on the second floor, which guests share. Television and stereo are available in the large living room. In addition a television with cable is located in each bedroom. Transplant House is air-conditioned. The Transplant house is **not** a nursing care facility. If a guest cannot perform activities of daily living and has no companion to assist them, alternative lodging accommodations must be made.
Cleaning products, dishes, cookware, utensils and staples are provided in the kitchen, which also has a dishwasher, microwave, blender, oven, refrigerator and separate drawers for individual food storage. Guests are expected to bring their own food. Laundry facilities are also available at the house.

**Accessibility**

There are steps into the house. The house is not wheelchair accessible.

**Cost**

Patients may stay for the entire time of their outpatient treatment, including weekends. The cost is $22 per night for a patient/family member staying alone or $25 per night for a patient and companion together. Cash and checks are acceptable forms of payment.

**Check-in and Check-out**

When a room is available, check in materials will be left in a package for the patient/family in the mailbox, which will include a key and a parking pass. The resident manager will make contact with the guests within 24 hours to orient the guest to the house and make arrangements for payment. Notify the PVAP office with your approximate time of check in, so that we may notify the resident manager. All checkouts should be coordinated with the resident manager.

**Transplant House Staff**

The Transplant House resident manager has an apartment in the house and is available for emergencies 9 p.m. - 9 a.m. through the week and on weekends.

**Parking and Transportation**

There is free parking for guests in a lot one-half block from the house. The permit needed for entry to this lot is obtained in the check-in packet. Shuttle
service is available through Hospital Security; guests should call security themselves to arrange transportation. 936-7890

**General Use of the Transplant House**

The Transplant house may be used occasionally for family members or patients who are not receiving a transplant. Radiation Oncology patients may have access to the house if availability exists, but will be moved to the Wilmot House as soon as a room becomes available. Family members of other patients may stay at the Transplant House if there is availability and there is no waitlist. Accommodations for family members must be made prior to the check in date.

**General Rules of Transplant House**

Smoking, alcoholic beverages, illegal drugs, and firearms are NOT allowed. Failure to comply with any of these rules will result in a guest’s immediate eviction by the house manager who reserves the right to evict guests based on their behavior/non-compliance with house rules.

**Reservations and Cancellations**

Contact the Patient and Visitor Accommodations (PVA) office at 734-936-0135 or 1-800-544-8684 with your requested reservation dates to be placed on a reservation list. Contact the PVA again the day before checking-in to confirm your reservation. If rooms are unavailable at Transplant House, the PVA will assist you in locating other arrangements. Notify PVA if your schedule changes and you need to cancel or change your reservation.
Extended Stay Locations

The following list is furnished for your convenience utilizing information provided by the various businesses directly. The University of Michigan Health System (UMHS) assumes no responsibility for private rentals of the following resources. All facilities listed are within 30 minutes of UMHS. Rental Rates and Terms subject to change. Pricing may vary based on length of stay.

Reserve through the Patient and Visitor Accommodations (PVA) to receive discounted rates: 800-544-8684.

<table>
<thead>
<tr>
<th>Name / Phone #</th>
<th>Address</th>
<th>Furnished</th>
<th>Air-conditioned appliances</th>
<th>Pets allowed for a fee</th>
<th>Laundry Facilities</th>
<th>Towels / Bed linens</th>
<th>Pool / Fitness</th>
<th>Cable TV</th>
<th>Utilities Included</th>
<th>High Speed Internet</th>
<th>Notes</th>
<th>Price</th>
<th>3rd Party Billing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comfort Inn</td>
<td>2376 Carpenter Rd. Ann Arbor, 48018</td>
<td>Y Y *N Y Y Y *Y Y Y Y Y *Y Y Y Y Y *kitchenette only; *indoor pool; daily continental breakfast</td>
<td>$55-$75/night</td>
<td>N</td>
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<tr>
<td>Candlewood Suites</td>
<td>701 Waymarket Way Ann Arbor, 48103</td>
<td>Y Y Y Y Y Y *N Y Y Y Y fitness center; *no pool</td>
<td>$50-$115/night</td>
<td>Y</td>
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<tr>
<td>Extended Stay America</td>
<td>1501 Briarwood Cir. Ann Arbor, 48108</td>
<td>Y Y Y Y Y Y *N Y Y Y Y *Y high speed internet for small charge; *free access to Bally’s gym</td>
<td>$27-$75/night</td>
<td>Y</td>
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<tr>
<td><strong>Extended Stay Deluxe</strong>&lt;br&gt; (previously Studio Plus)</td>
<td>3265 Boardwalk&lt;br&gt; Ann Arbor, 48108</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
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<td>*N</td>
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<tr>
<td><strong>Hawthorne Suites</strong>&lt;br&gt; 734-327-0011</td>
<td>3535 Green Ct.&lt;br&gt; Ann Arbor, 48105</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>continental breakfast; light supper M-Th; free shuttle svc; indoor heated pool</td>
<td>$79-$145/night</td>
<td>N</td>
</tr>
<tr>
<td><strong>Residence Inn</strong>&lt;br&gt; 734-996-5666</td>
<td>800 Victors Way&lt;br&gt; Ann Arbor, 48108</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>*Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>*outdoor pool</td>
<td>$70-$135/night</td>
<td>Y</td>
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</tbody>
</table>
Local Apartments

The following list is furnished for your convenience utilizing information provided by the various businesses directly. The University of Michigan Health System (UMHS) assumes **no responsibility** for private rentals of any of the following resources. All facilities listed are within 30 minutes of UMHS. Rental Rates and Terms are subject to change. Pricing may vary based on length of stay and # of bedrooms. Please contact facility directly, identifying yourself as a patient at UMHS, for the most current information on pricing and amenities.

<table>
<thead>
<tr>
<th>Name / Phone #</th>
<th>Address</th>
<th>Furnished</th>
<th>Air-conditioned</th>
<th>Full-size kitchen / appliances</th>
<th>Fee</th>
<th>Laundry Facilities</th>
<th>Towels / Bed linens</th>
<th>Pool / Fitness</th>
<th>Cable TV</th>
<th>Utilities Included</th>
<th>High Speed Internet</th>
<th>Notes</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Arbor Landings</strong> 734-761-9040</td>
<td>545 Landings Blvd. Ann Arbor, 48103</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>N</td>
<td>Y</td>
<td>Amenities and pricing listed are for furnished apartments. Pricing is approximate. Please contact the community for detailed pricing. Unfurnished is also available. Call for details.</td>
<td>$1,650-$2,900/mo.</td>
</tr>
<tr>
<td><strong>Aspen/Chase Apartment Homes</strong> (previously International Place Apartments) 734-434-0297</td>
<td>2960 International Dr. Ypsilanti, 48197</td>
<td>*Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>*Y</td>
<td>*Y</td>
<td>*N</td>
<td>*N</td>
<td>*N</td>
<td>*N</td>
<td>*furnished units additional cost; *towels/linens additional cost; *outdoor pool; *cable-ready, *telephone-ready, *internet</td>
<td>$550-$900/mo.</td>
</tr>
<tr>
<td>Company</td>
<td>Location Description</td>
<td>Availability</td>
<td>Contact Info</td>
<td>Rent Range</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Corporate Comfort</td>
<td>multiple Ann Arbor locations (i.e. Lake Village)</td>
<td>Y Y Y Y Y Y Y Y Y Y</td>
<td>Manager: Cindy Pilato; 30 day minimum stay, then week to week available; will pay $100 toward utilities each month</td>
<td>$1,800-$2,400/mo. or $60-$80/night</td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<td></td>
</tr>
<tr>
<td>Equity Corporate</td>
<td>multiple Ann Arbor locations</td>
<td>*Y Y Y Y Y Y Y Y</td>
<td>*most units furnished; *pets allowed at certain locations only</td>
<td>$85-$105/night</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

*Note: Extra cost available at multiple Ann Arbor locations (i.e. Lake Village)
## Local Apartment Page 2

<table>
<thead>
<tr>
<th>Name / Phone #</th>
<th>Address</th>
<th>Amenities</th>
<th>Notes</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Evergreen Apartments</strong> 734-971-2132</td>
<td>3089 Woodland Hills Ann Arbor, 48108</td>
<td>Furnished</td>
<td>N</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td>3089 Woodland Hills Ann Arbor, 48108</td>
<td>Air-conditioned appliances</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Laundry Facilities</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Towels / Bed linens</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Pool / Fitness</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Utilities included</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>High-Speed Internet</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>*outdoor pool only (no fitness area), *utilities, *telephone, *internet all available at extra cost</td>
<td></td>
<td>$595-$960/mo.</td>
</tr>
<tr>
<td><strong>Exec-U-Suites (Valley Ranch Apartments)</strong> 734-662-0441</td>
<td>1315 Oak Valley Dr. Ann Arbor, 48108</td>
<td>Furnished</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td>1315 Oak Valley Dr. Ann Arbor, 48108</td>
<td>Air-conditioned appliances</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Laundry Facilities</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Towels / Bed linens</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Pool / Fitness</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Utilities included</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>High-Speed Internet</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>*Manager - Dennis Zipfel; weekly billing after first 30 days; *first $50 for each electric &amp; gas covered; will directly bill Medicaid</td>
<td></td>
<td>$1,600/mos</td>
</tr>
<tr>
<td><strong>Glencoe Hills Apartments</strong> 734-971-5455</td>
<td>2127 Glencoe Hills Dr. Ann Arbor, 48108</td>
<td>Furnished</td>
<td>N</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td>2127 Glencoe Hills Dr. Ann Arbor, 48108</td>
<td>Air-conditioned appliances</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Laundry Facilities</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Towels / Bed linens</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Pool / Fitness</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Utilities included</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>High-Speed Internet</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>cable, utilities, telephone, internet all available at extra cost</td>
<td></td>
<td>$660-$1,040/mo.</td>
</tr>
<tr>
<td><strong>Greenbrier Apartments</strong> 734-665-3653</td>
<td>3615 Greenbrier Blvd. Ann Arbor, 48105</td>
<td>Furnished</td>
<td>N</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td>3615 Greenbrier Blvd. Ann Arbor, 48105</td>
<td>Air-conditioned appliances</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Laundry Facilities</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Towels / Bed linens</td>
<td>Y</td>
<td>Y</td>
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<tr>
<td></td>
<td></td>
<td>Pool / Fitness</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Utilities included</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>High-Speed Internet</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td></td>
<td></td>
<td>*pets under 50 lbs only; *water and heat included; *cable, *telephone,</td>
<td></td>
<td>$770-$990/mo.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>*internet all available at extra cost</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Island Drive Apartments</td>
<td>1099 Maiden Lane, Ann Arbor, MI 48105</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
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<tr>
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<td>----------------------------------------</td>
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<td>---</td>
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</tr>
<tr>
<td></td>
<td>Contact: Jill Mitchell; cats only (free)/no dogs; laundry in building; dishes/pans included</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>$1,495-$1,295/mo.</td>
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</tr>
</tbody>
</table>
## Amenities

<table>
<thead>
<tr>
<th>Name / Phone #</th>
<th>Address</th>
<th>Furnished</th>
<th>Air-conditioned appliances</th>
<th>fee</th>
<th>Laundry Facilities</th>
<th>Towels / Bed linens</th>
<th>Pool / Fitness</th>
<th>Cable TV</th>
<th>Utilities included</th>
<th>High Speed Internet</th>
<th>Notes</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meadowbrook Village 734-761-7700</td>
<td>1550 Brookfield Dr. Ann Arbor, 48103</td>
<td>*Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>*Y</td>
<td>*Y</td>
<td>*N</td>
<td>*N</td>
<td>*N</td>
<td>*some units furnished; *furnished units come with towels/linens; *outdoor pool; *cable, *telephone, *internet available at extra cost</td>
<td>$910-$1,975/mo.</td>
</tr>
<tr>
<td>Medical Center Court</td>
<td>1005 Maiden Lane, Ann Arbor, 48105</td>
<td>*Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>*Y</td>
<td>*Y</td>
<td>*Y</td>
<td>*Y</td>
<td>*N</td>
<td>*corporate apts (only) are furnished &amp; include all linens, utilities, etc.; non-corporate units available $840-$920/mo. do not include utilities, no pool</td>
<td>$720-$970 (unfurnished) $1600-$2200/mo. (furnished)</td>
</tr>
<tr>
<td>Woodbury Gardens</td>
<td>1245 Astor Dr. Ann Arbor, 48104</td>
<td>*Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>*Y</td>
<td>*Y</td>
<td>*N</td>
<td>*N</td>
<td>*N</td>
<td>*N</td>
<td>Contact: Christina Daniels; *some units furnished; *furnished units come with towels/linens; *outdoor pool; cable, utilities, telephone, internet all available at extra cost; 3 BR $2,100</td>
</tr>
</tbody>
</table>
Transplant Patients Frequently Ask Social Workers….

**Employment**

1. **Am I eligible for paid time off from my job? If so, for how long?**
   
   If eligible, you would likely first exhaust any unused sick and/or vacation time. Your employer’s Human Resource (HR) representative will be able to provide this information; along with how long your position will be held and what pay rate you will be offered while receiving both short and/or long term disability. If you are paid only a portion of your income, you may want to consider applying for Social Security Disability (see Social Security section).

2. **What if I am ineligible for paid time off from my job (i.e. self-employed)?**
   
   You may be eligible to apply for Social Security Disability and/or Medicaid (see corresponding sections for detail).

3. **When can I return to work?**
   
   Most autologous transplant patients are able to return to work 100 days after transplant.

   Most allogeneic (donor) transplant patients are able to return to work 1 year after transplant. Speak to your BMT doctor should you have specific concerns regarding above time frames. Depending on your recovery and the type of work you will be returning to, you may be eligible to discuss options of returning on a part-time basis or to work from home sooner.
Disability

1. Am I eligible for short-term and/or long-term disability through my employer?
   Your employer’s Human Resource (HR) representative will be able to provide this information; along with how long your position will be held and what pay rate you will be offered while receiving both short and/or long term disability. You will also want to inquire regarding health insurance coverage options while collecting short and/or long-term disability.

2. Should I apply for Social Security Disability (SSD)?
   Please see “Social Security” section for information.

Social Security

1. Should I apply for Social Security Disability (SSD) / Supplemental Security Income (SSI)?
   If you are undergoing an allogeneic transplant, you will meet 12 month disability criteria for SSD/SSI. The choice of if/when to apply is a personal decision based on whether or not you are in need of the income. For example, if your employer is maintaining your full income, or most of it, you may want to defer applying for SSD/SSI, which offers approximately 60-65% of your regular income.
   If you are undergoing an autologous transplant, whether or not you meet 12 month disability criteria for SSD/SSI will depend on your disease process and anticipated recovery. As a result, the application process can include a 5-month waiting period, which can further be discussed with a SSA representative.

2. How do I go about initiating the social security application process?
   By contacting the Social Security Administration (SSA) on-line at
www.ssa.gov, calling 800-772-1213, or by visiting your local SSA office. Your social security representative will eventually require medical documentation from UMHS, at which time you can make the request at a clinic visit with BMT medical staff. Please note: Information will likely be unavailable the day of request so you will want to provide advance notice.

3. If I am approved for SSD, will I lose my medical insurance?
   No, SSD is income – completely separate from insurance.

4. Is it true that I may be eligible for Medicare prior to the age of 65 if I am on SSD?
   See Medicare section for detail.

---

### Caregiver Needs

1. Will I need a full-time caregiver?
   - **Autologous transplant patients** - yes, for a minimum of 30 days post-transplant. Beyond that will be determined by your transplant doctor based on your medical status.
   - **Allogeneic (donor) transplant patients** - yes, for a minimum of 100 days post-transplant. Beyond that will be determined by your transplant doctor based on your medical status.

2. Does my caregiver need medical experience?
   Most caregivers do **not** have medical experience. Patients and caregivers will be provided a brief training by one of the BMT nurses at the time of hospital discharge.

3. If my caregiver is required to be with me 24/7, does that mean he/she is unable to take breaks?
   Absolutely not. In fact, we encourage breaks for self-care. That said, we ask that no patient recovering from an allogeneic stem cell transplant is left alone for longer than a 4 hour block of time due to infection and other risks.
4. Why am I required to have at least 2 caregivers?

Just as it is important for our patient’s to maintain self-care, we require the same of caregivers. By having one or more back-up caregiver(s), the primary person is allowed respite. Also, a back-up is necessary if the primary caregiver becomes ill.

Lodging

1. Will I be able to return home after transplant?

If you are having an autologous transplant, barring any unexpected complications, you will be able to return home immediately following your hospital discharge. If you are having an allogeneic (donor) transplant and live within 1.5 hours of UMHS, barring any unexpected complications, you will be able to return home immediately following your hospital discharge.

If you are having an allogeneic (donor) transplant AND reside more than 1.5 hours from UMHS, you will be required to secure temporary lodging within 1 hour of UMHS for a minimum of 100 days post-transplant (approximately 2 months after your hospital discharge).

2. How do I go about finding Ann Arbor lodging?

Patients/families are able to stay wherever they are comfortable, as long as the residence meets post-transplant criteria (i.e. within an hour of UMHS, free of new construction or renovations, etc.). Social work has included lists of “Extended Stay Hotels” and “Local Apartments” in this booklet for your reference. These are locations that other transplant patients/families have stayed. All are within a short distance of UMHS and offer flexible leasing options (i.e. month to month, flexibility of occupancy dates, etc.). If you wish to
secure other options, you may consider talking with family/friends that live in the Ann Arbor area - or know of someone who does, church groups who may offer a host house, etc.

3. How will I afford lodging expenses in addition to my regular living expenses?

Potential options are listed below:

- **Medicaid** – pays $41.25/day toward lodging expenses when patient is present (approximately $1,200/month). Contact social work to fill out necessary paperwork to make the request.
- **National Marrow Donor Program (NMDP)** – once you have undergone an UNRELATED donor transplant, your social worker can apply for potential financial assistance of $200-$400 for up to 6 months.
- **Fundraising** – encourage family/friends to plan a spaghetti or fish dinner at work/church/a hall, take up a money collection, or hold a car wash/raffle/auction/golf-outing/bowl-a-thon to raise monies to be utilized toward temporary lodging expenses.
- **Private Insurance** – check with your insurance representative to see if you are eligible for a lodging/food stipend.
- **BMT Social Work** – Social Work is sometimes able to provide gift funds for a lodging stipend, based on individual financial need and depending on availability of donations.

**Insurance**

1. How do I know if my transplant is covered by my medical insurance?

The BMT billing and insurance specialist will contact you if there are issues with coverage prior to medical staff moving forward with your transplant care. However, if you have transplant specific coverage questions, you may contact her directly at 734-936-7804.

If your questions are not transplant specific, contact your
insurance company at the number on the back of your insurance card.

2. **What potential options do I have if I lose my medical insurance?**
   
   - **COBRA** – health plan sponsored by employers with 20 or more employees for a temporary extension of health coverage
   
   - **Medicaid** - a state funded insurance program for individuals who meet specific income/asset and disability criteria
   
   - **Medicare** - a federally funded insurance program for individuals who meet specific disability/disease and/or age requirements
   
   - **Purchasing a private plan** – privately paying for an individual vs. group plan

**COBRA**

1. **In what instance would I elect COBRA?**

   To maintain the insurance coverage you once had through your employer, continuing at a group rate, by paying the full monthly premium amount.

2. **How would I know about my eligibility and the associated costs?**

   Speak to your employer Human Resource (HR) representative for details.

**Medicare**

1. **Is it true I may be eligible for Medicare prior to the age of 65 if I am on Social Security Disability (SSD)?**

   Yes, SSD recipients under the age of 65 years become eligible for Medicare after 24 months of receiving SSD payments. You will receive a letter from the Social Security Administration to notify you of your upcoming Medicare eligibility.
2. Where can I go for assistance with choosing a Medicare Part D plan?

Utilizing your current list of medications, you can contact 800-803-7174 and speak with a representative for assistance or visit www.medicare.gov. When selecting a plan, please keep in mind it is more important to find a plan that covers your most expensive medications vs. one that covers the most medications (i.e. choosing a plan that covers Cellcept, a costly medication, even though it does not cover Acyclovir, often a very affordable medication).

IMPORTANT NOTE: if you choose to opt out of enrolling in a Part D plan once you become eligible, you will be charged a higher premium when you do enroll (a penalty of 1% of the national premium average for each month you are eligible for coverage, i.e. approximately $32/month additional). The only exception is if you have “creditable” (as good as or better than Medicare) coverage at the time you were eligible to enroll. Please contact Medicare with further questions at number/website above.

Medicaid
1. Should I apply for Medicaid?

If you are anticipated to be disabled/unable to work any job for a 12 month duration (as are ALL allogeneic/donor transplant patients) AND you have $2K or less (single individual) or $3K or less (married) in all liquid assets (checking, savings, IRA’s, etc.) you may qualify for Medicaid assistance. If you are not anticipated to be disabled/unable to work any job for 12-month duration, you can contact your county Department of Human Services (DHS) office to inquire regarding other potential options for coverage (i.e. for those who have minor children under the age of 18 residing in the home).
2. Where do I apply for Medicaid?
   At your local Department of Human Services (DHS) office, on-line at www.michigan.gov, or via an application obtained from the UMHS Guest Assistance Program (GAP) office (800-888-9825).

3. How long will my Medicaid application take to process?
   Applications can take up to 90 days to process, however if approved will offer retroactive coverage for 90 days prior to the date the application was submitted.

4. If I am approved for Medicaid, will I lose my private and/or Medicare insurance?
   No, your private and/or Medicare policy coverage will remain and Medicaid will act as secondary coverage for the costs not covered by your primary insurance(s).

5. If I am approved for Medicaid, will I also be approved for cash and/or food assistance?
   Not necessarily. If you are newly applying for Medicaid, you can include such requests in your initial application. If you are already a Medicaid recipient, you will need to contact your DHS worker to inquire regarding eligibility.

6. Will I be denied Medicaid based on my monthly income even if I meet all other criteria?
   Not necessarily. You may qualify for Medicaid after meeting an assigned deductible each month. The DHS caseworker determines such eligibility and calculates the deductible amount.

7. What is covered by Medicaid?
   If you do have a primary insurance, Medicaid will cover most medical and prescription charges not covered by your primary insurance. If you do not have a primary insurance, Medicaid will cover most medical and prescription charges.
8. What if I am uninsured and denied Medicaid?
   You may be eligible for M-Support through UMHS. Please contact Linda Zywicki, Cancer Center financial counselor, to be screened for eligibility at 734-647-5120.

Prescriptions

1. What if I do not have prescription coverage?
   Patients with limited or no prescription coverage may apply for potential assistance through various drug companies. Please contact the UMHS Guest Assistance Program (GAP) office for assistance at 800-888-9825 or visit www.needymeds.com to obtain applications.

2. Are there any resources available to assist with prescription expenses?
   In addition to the above, patients are sometimes eligible to apply for discount cards and/or reimbursement through community agencies (see “Community Assistance Organizations” sheet). You may also talk with family/friends regarding fundraising options, and/or speak with your social worker about placing the charges on your hospital bill/setting up a monthly/interest-free payment plan.

3. Where can I go for assistance with choosing a Medicare Part D plan?
   See “Part D” under Medicare section.
Important Phone Numbers
(all numbers are 734 area code)

Doctors (Adult Program)
Daniel Couriel, M.D.- Clinical Director
Steve Goldstein, M.D-Associate. Clinical Director
John Magenau, M.D.
Attaphol Pawarode M.D.
Pavan Reddy, M.D.

Doctors (Pediatric Program)
Sung Choi, M.D.
James Connelly, M.D
James, Ferrara, M.D.
Andy Harris, M.D.
Carrie Kitko, M.D.
John E. Levine, M.D. M.S. -Director
Gregory A. Yanik, M.D.

Pre-Transplant Nurse Coordinators
Mandy Heikka 232-7596
Diane Klann 232-7594
Kimberly Kyro 232-7568
Denise Mouro 232-7565
Peggy Parker 232-7593
Maureen Rose 232-7567

Monday through Friday 8am – 5pm:
BMT Doctors can be reached at 936-9814

After 5pm on weekdays, and on holidays and weekends:
Call 936-6267 and ask the page operator
to contact the bone marrow transplant doctor on call.
Isabel Vial     232-7564

Research Nurse Coordinator
Dawn Jones     615-2858

Social Work
Adult Patients:
Barb Rose     232-7567  (During Hospitalization)
Toni Spano-English     232-5776 (Outpatient: Before and
After Transplant)

Pediatric Patients:
Katy Fasl     232-8544
Beth Stuchell     232-8545

Adult After Transplant Clinic Nurses     936-9814
Becky Mammel    Laura Walsh
Maria Kirk    Sara Goeman

Pediatric After Transplant Clinic Nurses     936-9814
Teresa Bell    Christie Byrne
Lori Keough    Jenni Stull

Appointment Schedulers
Elaine Lewis     232-7591
Teresa Logerquist     232-8838
Leona Trill     232-7587
Nancy Custer     232-7589

Inpatient Account Representative
Joan Taylor     936-7804
Outpatient Account Representative
   Linda Zywicki      647-5120

Dietitians
   Sandy Bouma         763-2503
   Robyn Beechuk       615-6127

Pharmacy
   Cancer Center Pharmacy  647-8911
   Taubman Center Pharmacy 936-8260

Other Telephone Numbers at the University of Michigan:
   Emergency Department - Adult (UH)  936-6666
   Emergency Department - Pediatric (MH)  936-4230
   Guest Assistance Program (GAP)      800-888-9825
   Inpatient Bone Marrow Transplant Unit 936-4688
      (7 West C.S. Mott Children’s Hospital) 232-7777
   Inpatient Bone Marrow Transplant Unit 232-7700
      (7 East C.S. Mott Children’s Hospital)
   Medical Records           936-5350
   Patient Relations Department 936-4330 or (877)285-7788
   PsychOncology Clinic (Cancer Center) 232-6366
   Psychiatric Emergency       936-5900
   Radiation Oncology          936-4300
   Spiritual Care Offices (University Hospital) 936-4041

Information
   Cancer Center Answer Line   (800)865-1125
Hospital Information-UH 936-4000
Patient Education Resource Center (PERC) 647-8626
Guest Assistance Program (GAP) (800)888-9825

**Lodging**
Patient and Visitor Accommodations (800)544-8684 or 936-0135
Transplant House 764-6893
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